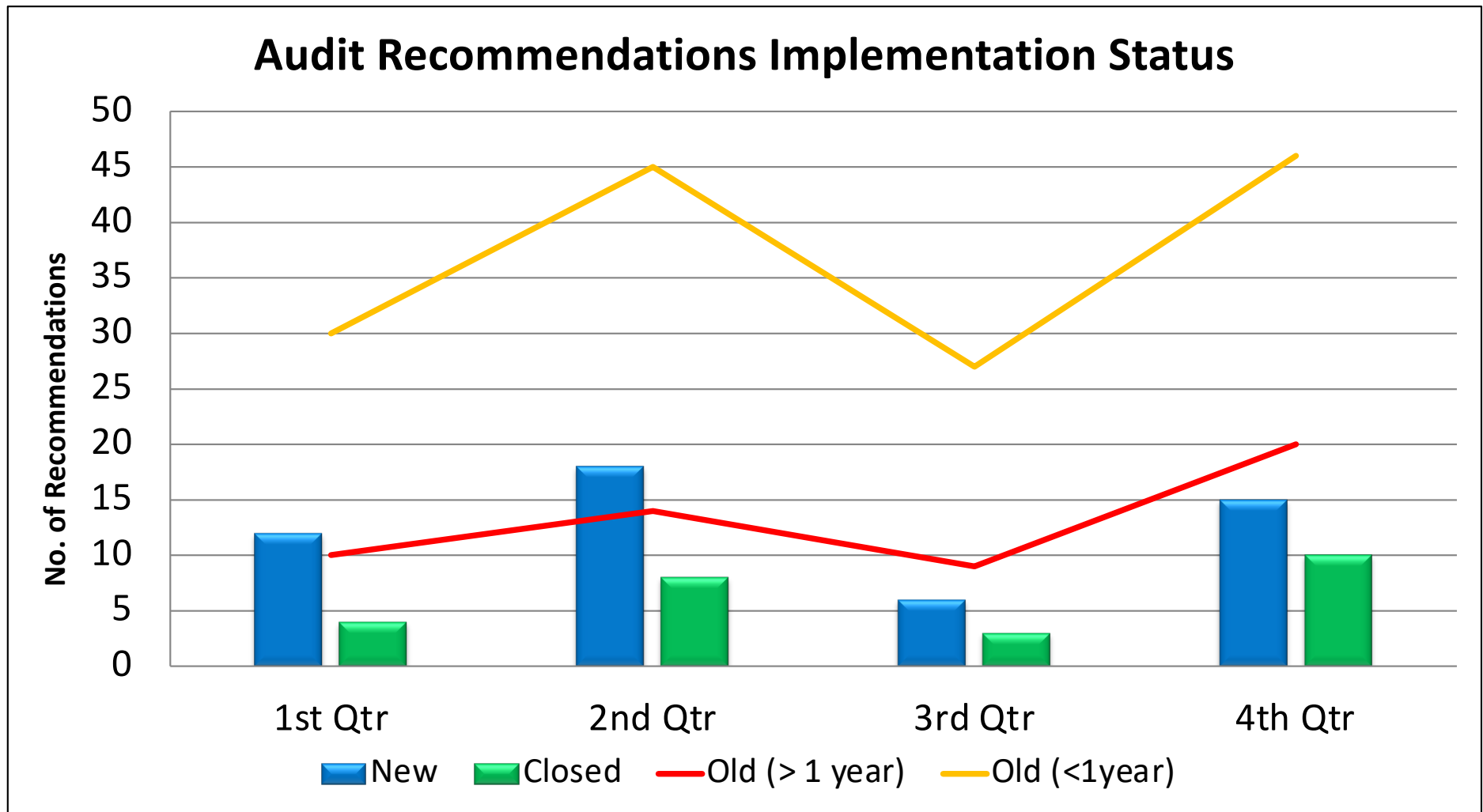


Goal 1. OIG adds clear value by providing measurable ROI and achieving positive outcomes

Objective 1.1 Recommendations are implemented in a timely manner

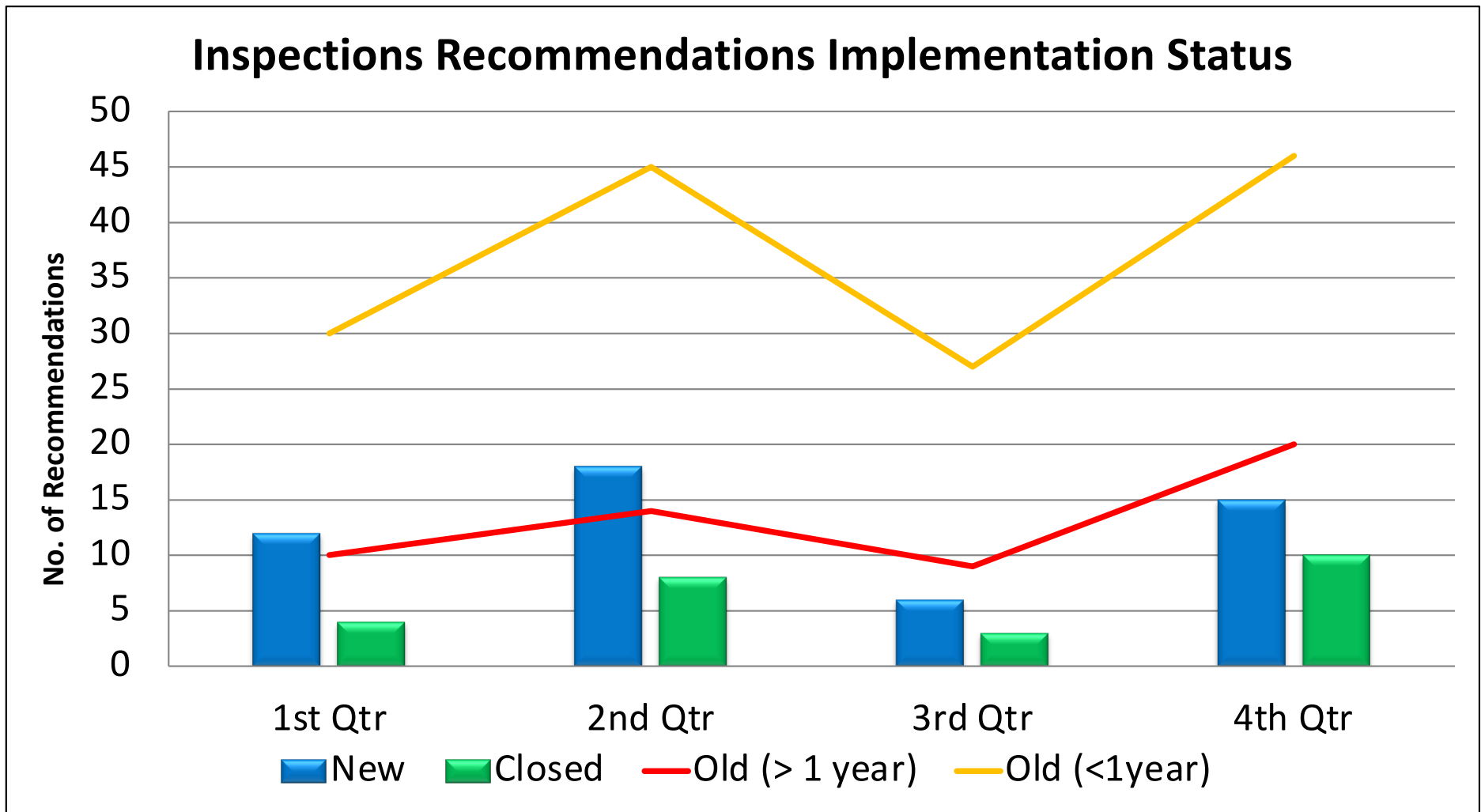
Measure 1.1.a Internal Audit Recommendation Implementation Status (as of EOQ)



Goal 1. OIG adds clear value by providing measurable ROI and achieving positive outcomes

Objective 1.1 Recommendations are implemented in a timely manner

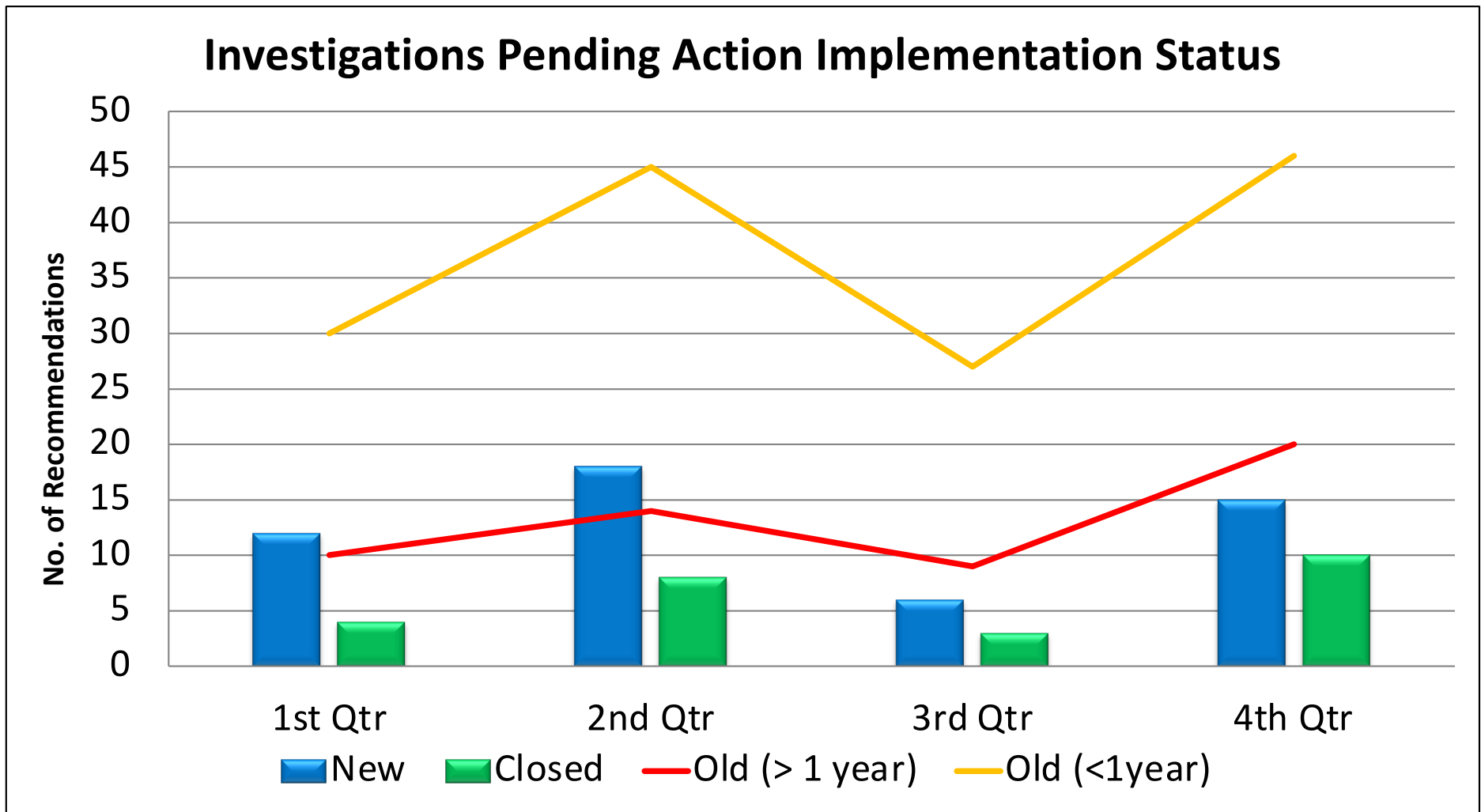
Measure 1.1.b Inspection Recommendation Implementation Status (as of EOQ)



Goal 1. OIG adds clear value by providing measurable ROI and achieving positive outcomes

Objective 1.1 Recommendations are implemented in a timely manner

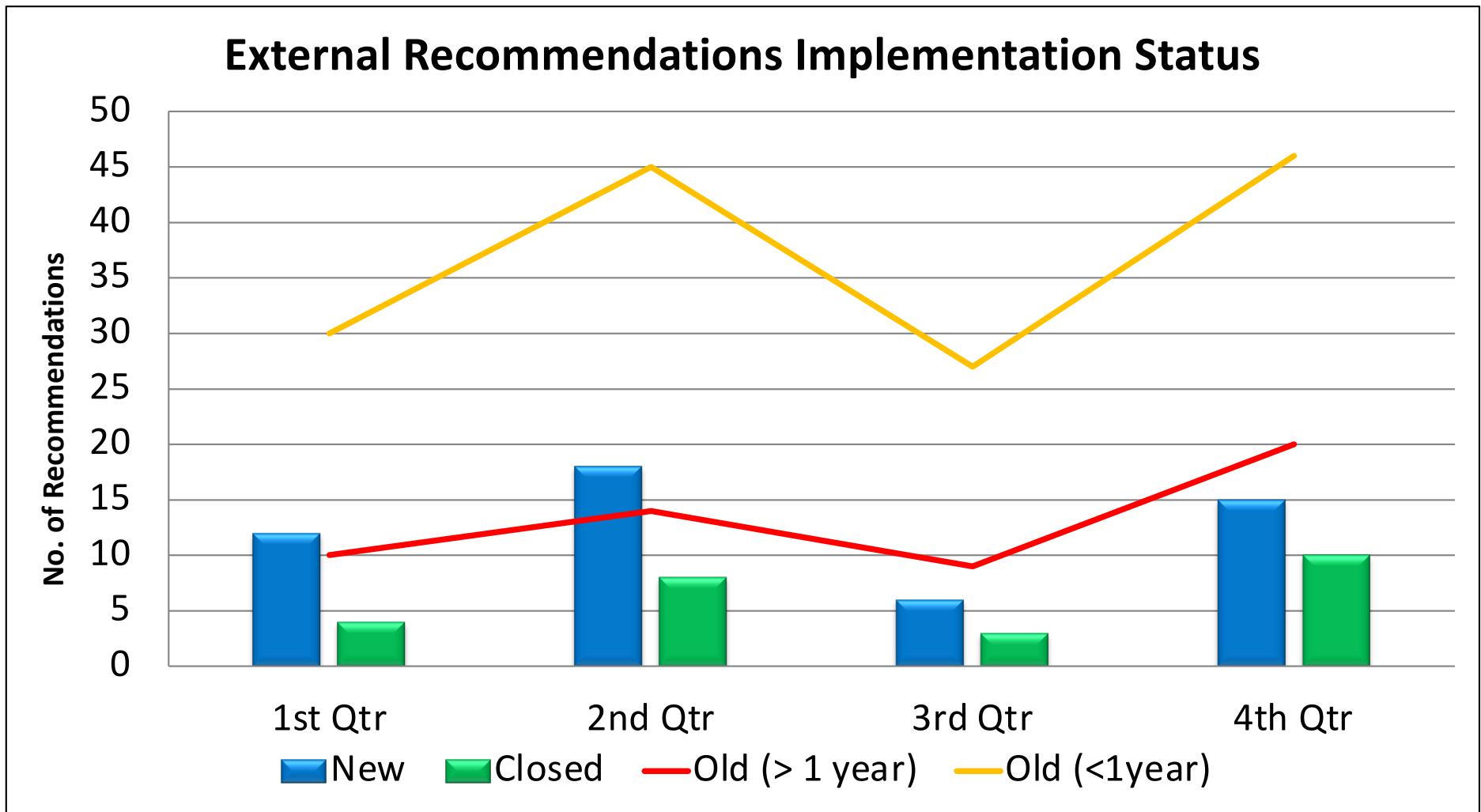
Measure 1.1.c Investigation Recommendation Implementation Status (as of EOQ)



Goal 1. OIG adds clear value by providing measurable ROI and achieving positive outcomes

Objective 1.1 Recommendations are implemented in a timely manner

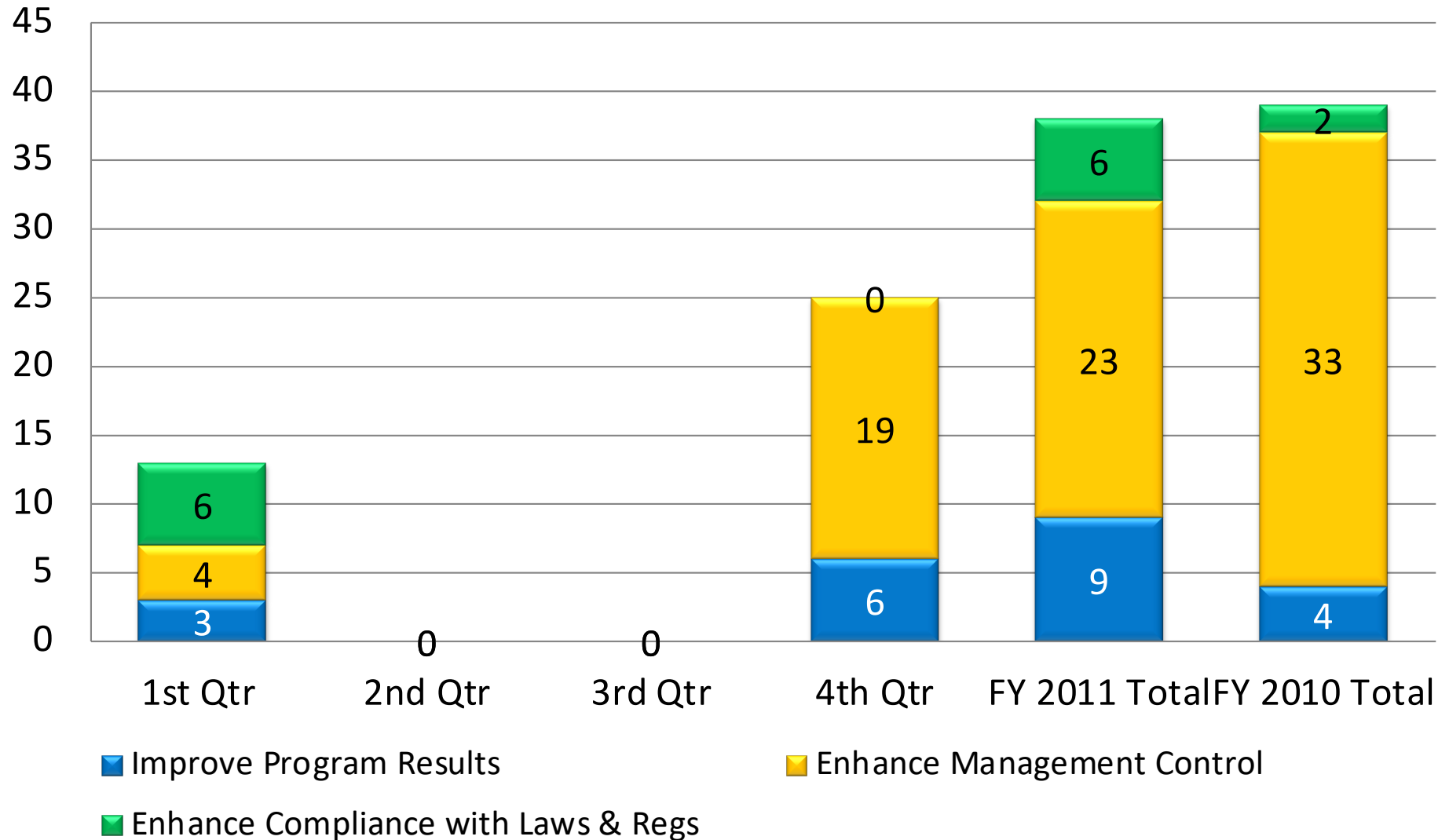
Measure 1.1.d External Recommendation Implementation Status (as of EOQ)



Goal 1. OIG adds clear value by providing measurable ROI and achieving positive outcomes

Objective 1.2 OIG recommendations focus on improvement

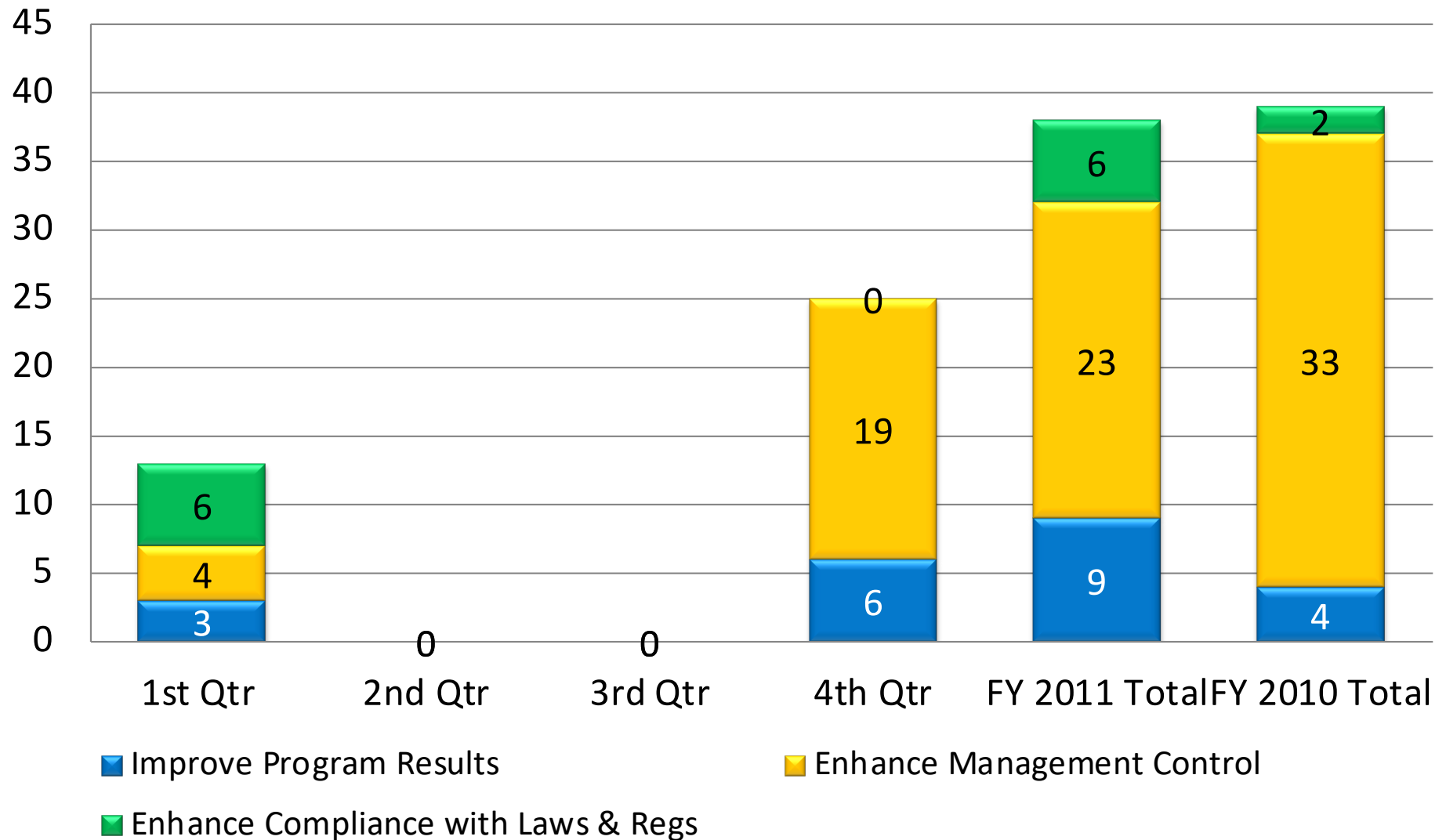
Measure 1.2.a Audit Recommendations Issued (by Type) FY to Date



Goal 1. OIG adds clear value by providing measurable ROI and achieving positive outcomes

Objective 1.2 OIG recommendations focus on improvement

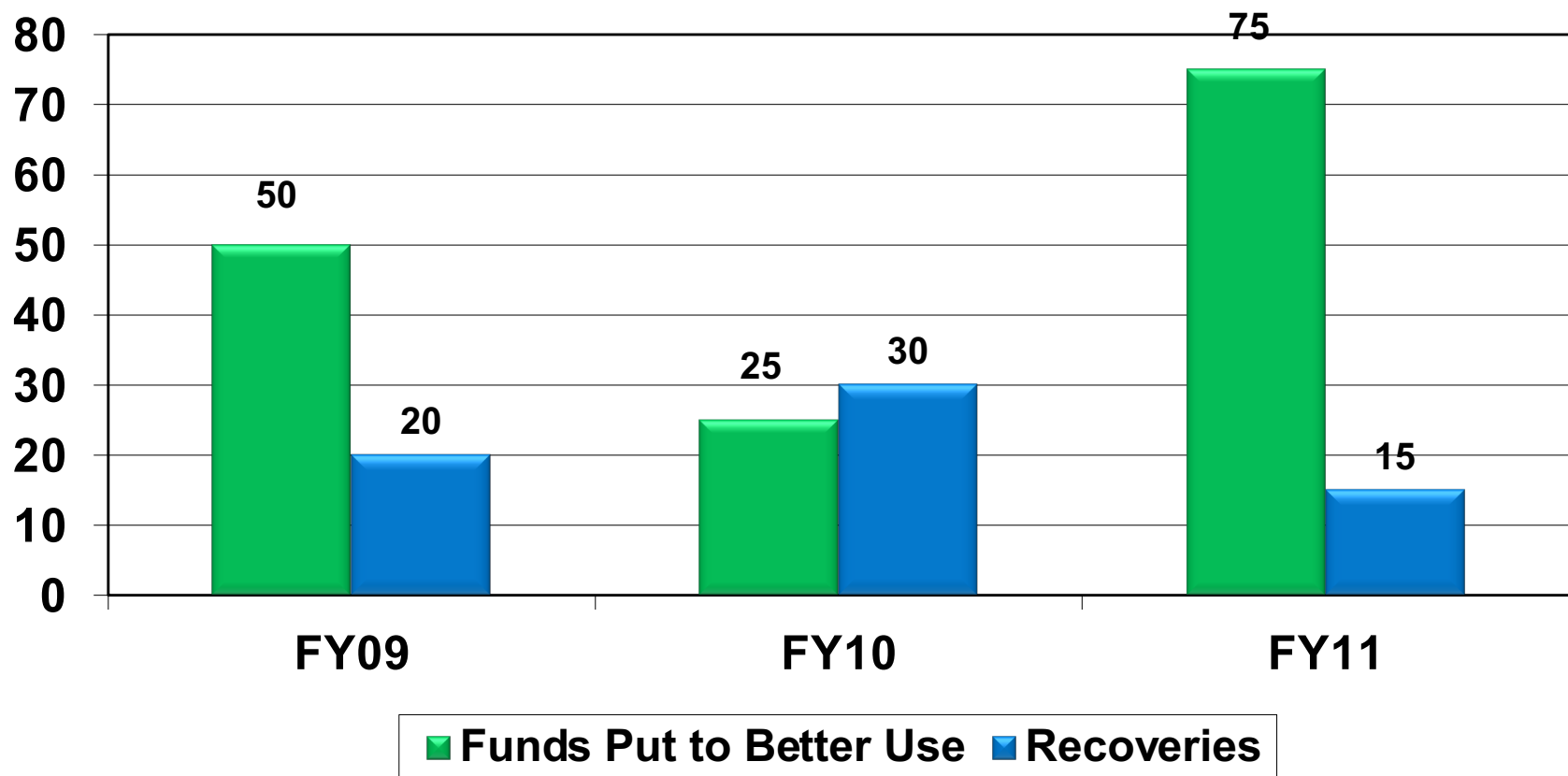
Measure 1.2.b Inspections Recommendations Issued (by Type) FY to Date



Goal 1. OIG adds clear value by providing measurable ROI and achieving positive outcomes
 Objective 1.3 OIG activities produce measurable Return on Investment
 Measure 1.3. Funds Put to Better Use/Recoveries

	Funds Put to Better Use (in thousands)		Dollars Recovered (in thousands)	
Year to Date	No. of Instances 10	Amount (in \$K) 125	No. of Instances 10	Amount (in \$K) 80
Trend				
Comments	Blah Blah Blah Blah Blah Blah!		Dollars Blah Blah Blah Blah Blah!	

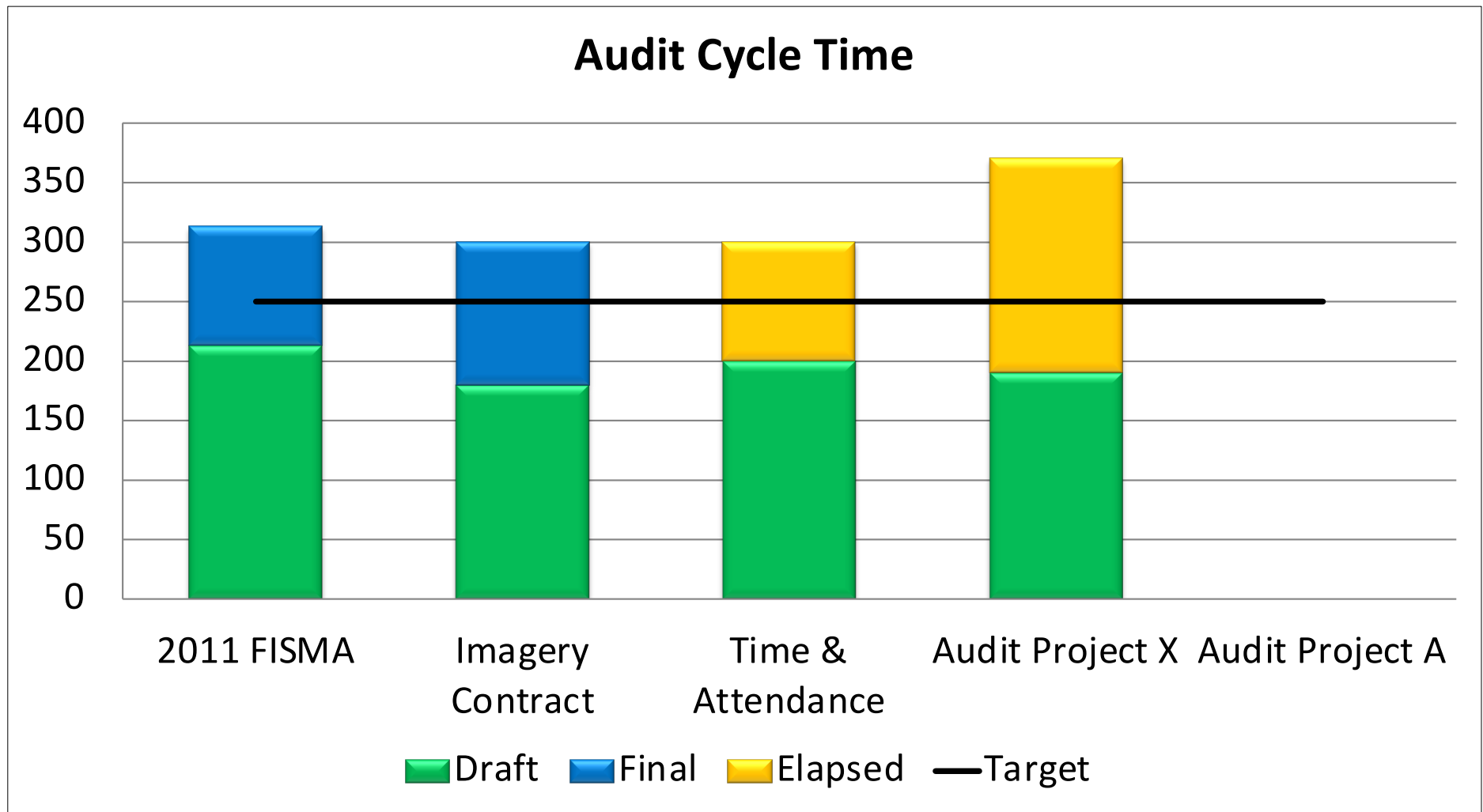
Goal 1. OIG adds clear value by providing measurable ROI and achieving positive outcomes
Objective 1.3 OIG activities produce measurable Return on Investment
Measure 1.3.2 Funds Put to Better Use/Recoveries (Historical, Dollars in K)



Goal 2. OIG has strong image, relevance, management cooperation, and collaboration through effective outreach and high quality, timely products

Objective 2.1 Increase timeliness of OIG products

Measure 2.1.1.a Audit Cycle Time (Product Type 1)(Last X projects)

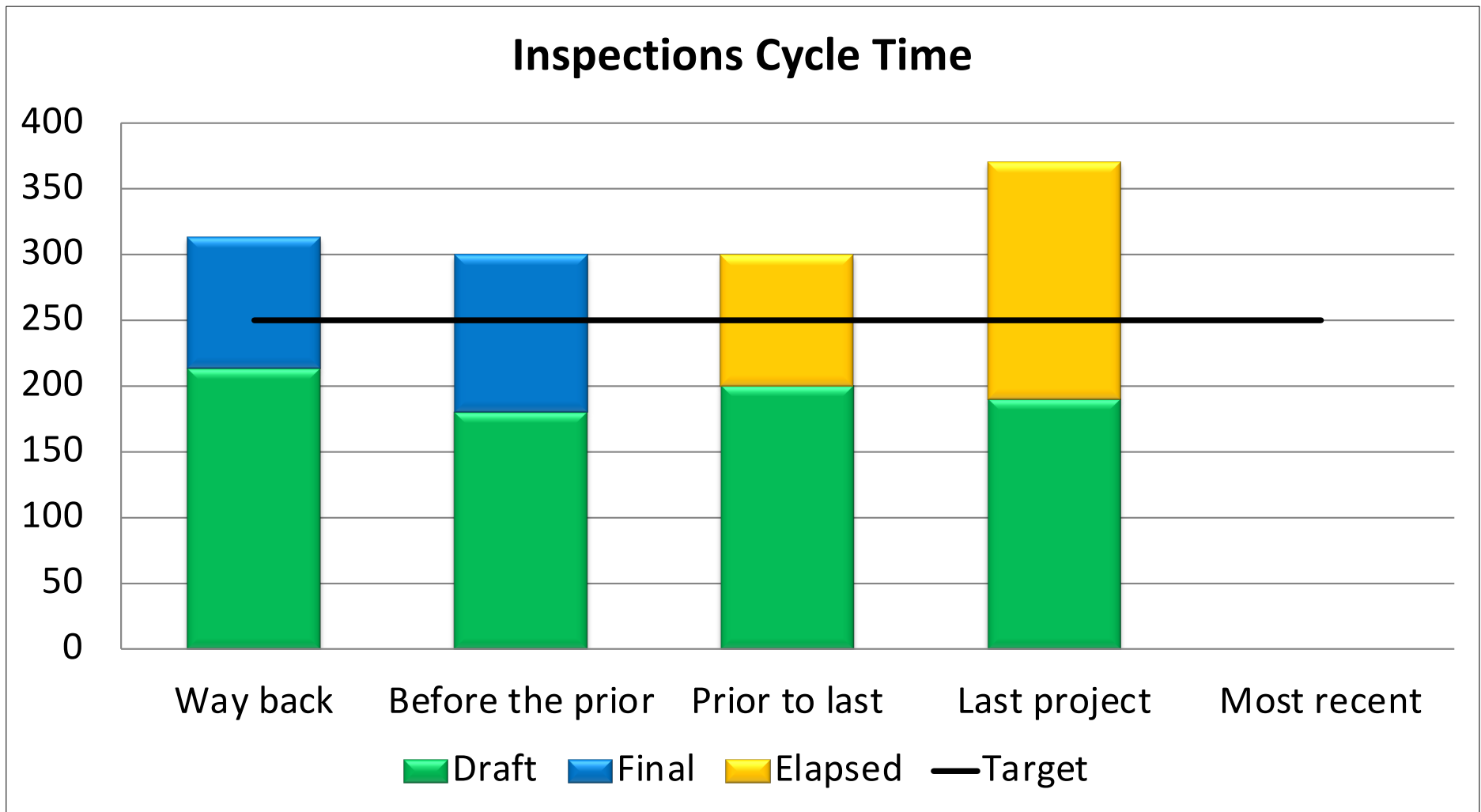


Target: "Most" draft reports released to management in XXX days

Goal 2. OIG has strong image, relevance, management cooperation, and collaboration through effective outreach and high quality, timely products

Objective 2.1 Increase timeliness of OIG products

Measure 2.1.2.a Inspection Cycle Time in Days (Issue Inspections—Deliberate)

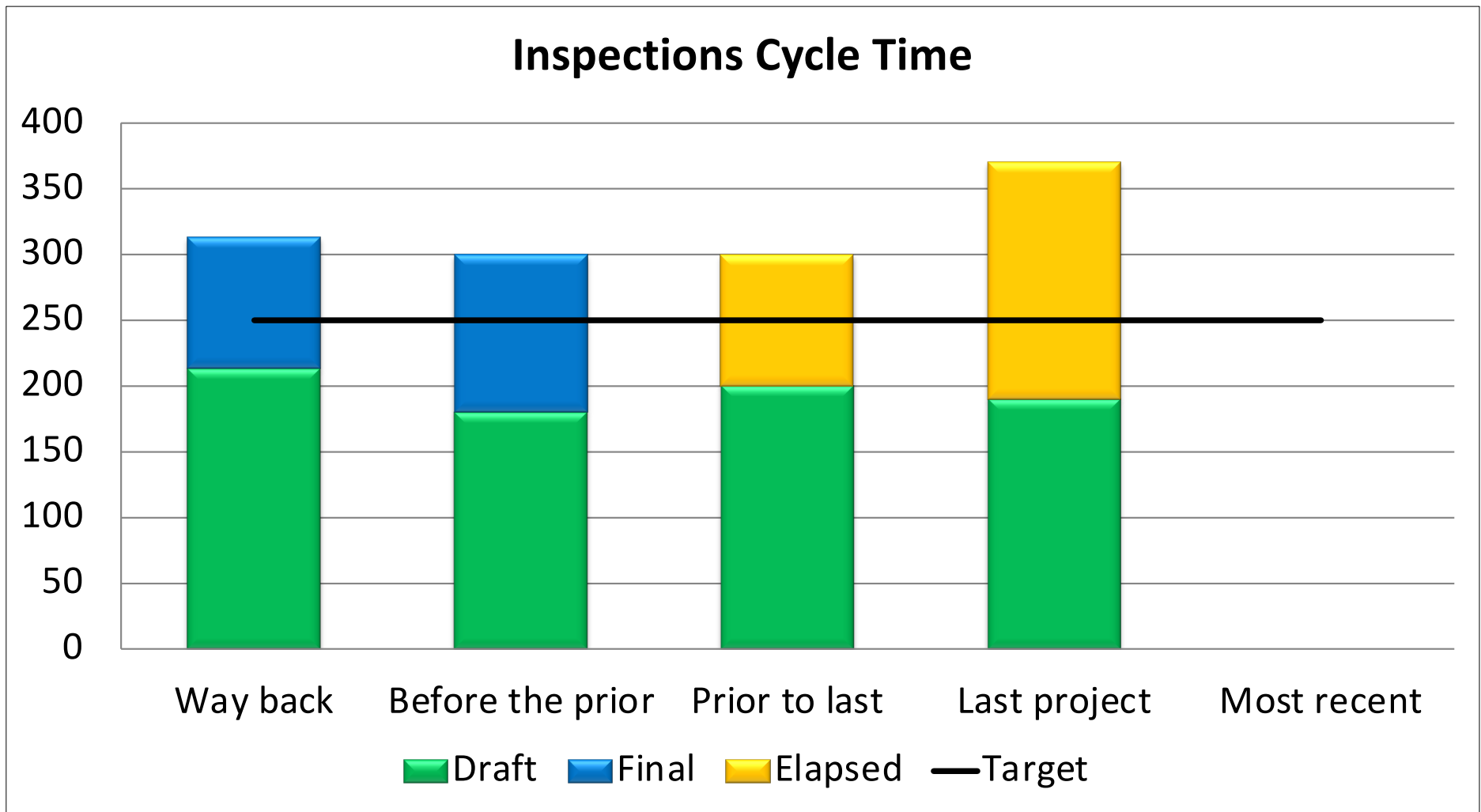


Target: "Most" draft reports released to management in 180 days

Goal 2. OIG has strong image, relevance, management cooperation, and collaboration through effective outreach and high quality, timely products

Objective 2.1 Increase timeliness of OIG products

Measure 2.1.2.b Inspection Cycle Time in Days (Component Inspections)

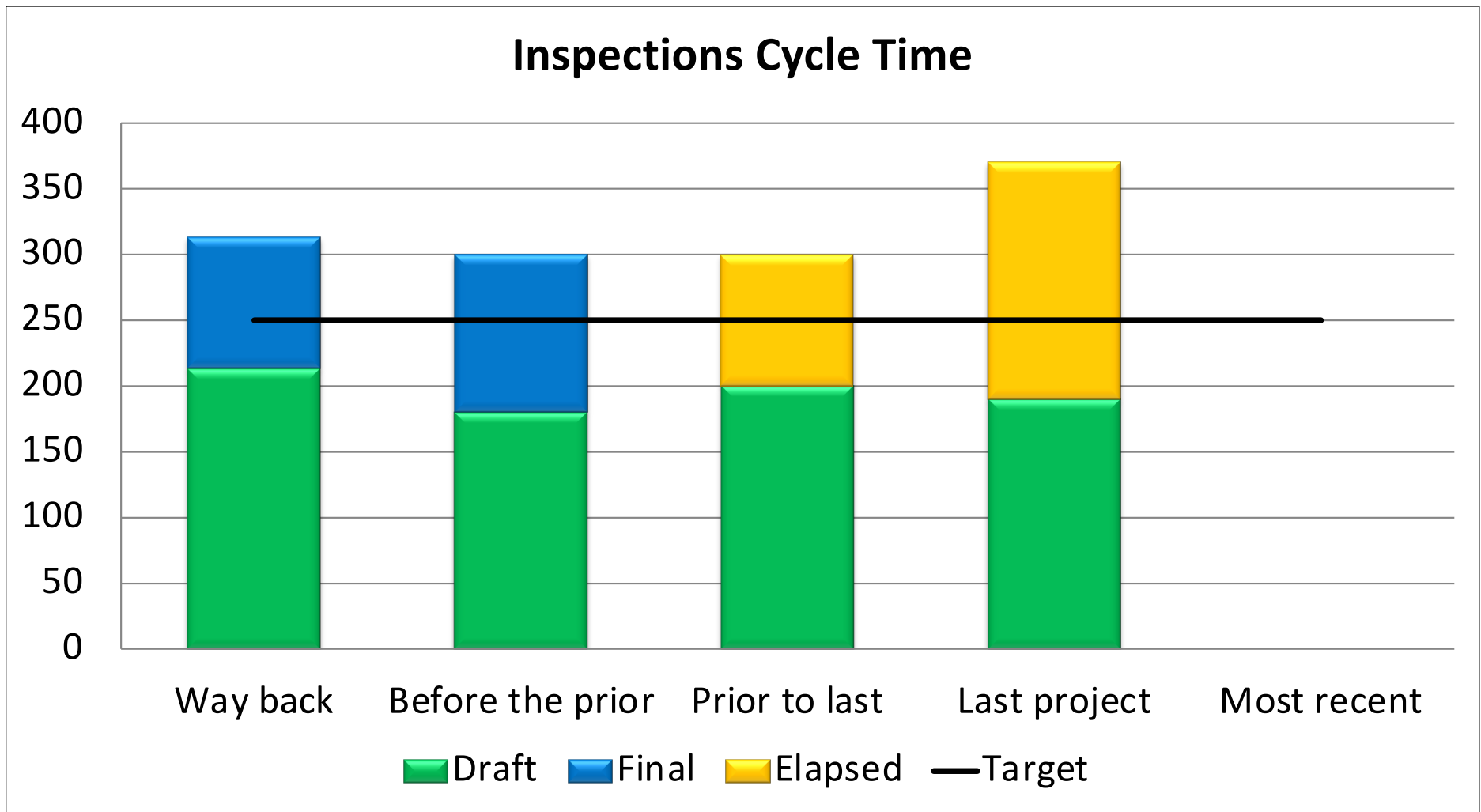


Target: "Most" draft reports released to management in 180 days

Goal 2. OIG has strong image, relevance, management cooperation, and collaboration through effective outreach and high quality, timely products

Objective 2.1 Increase timeliness of OIG products

Measure 2.1.2.c Inspection Cycle Time in Days (Quick Look)

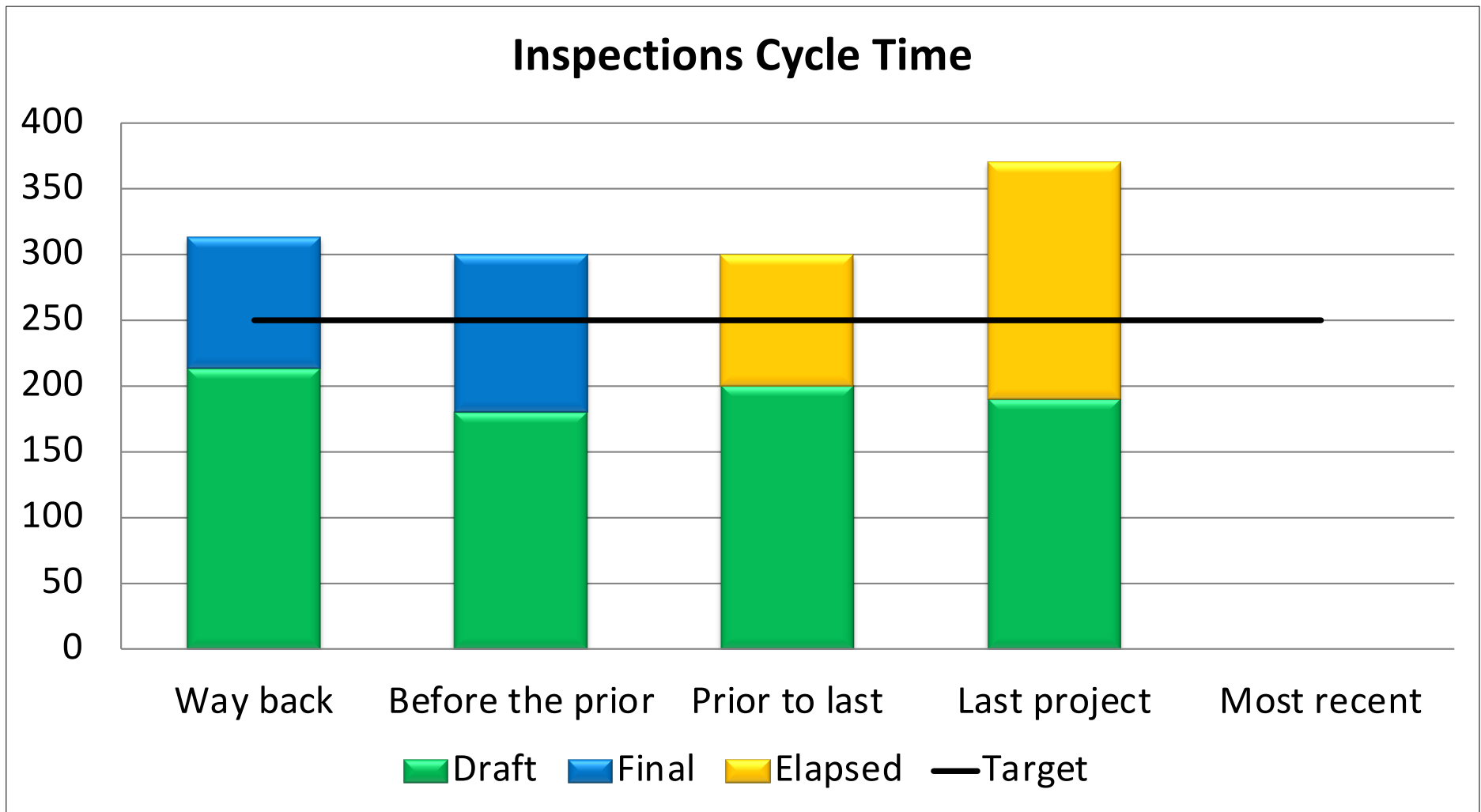


Target = 90 Days

Goal 2. OIG has strong image, relevance, management cooperation, and collaboration through effective outreach and high quality, timely products

Objective 2.1 Increase timeliness of OIG products

Measure 2.1.2.d Inspection Cycle Time in Days (Joint Facility Report Input)

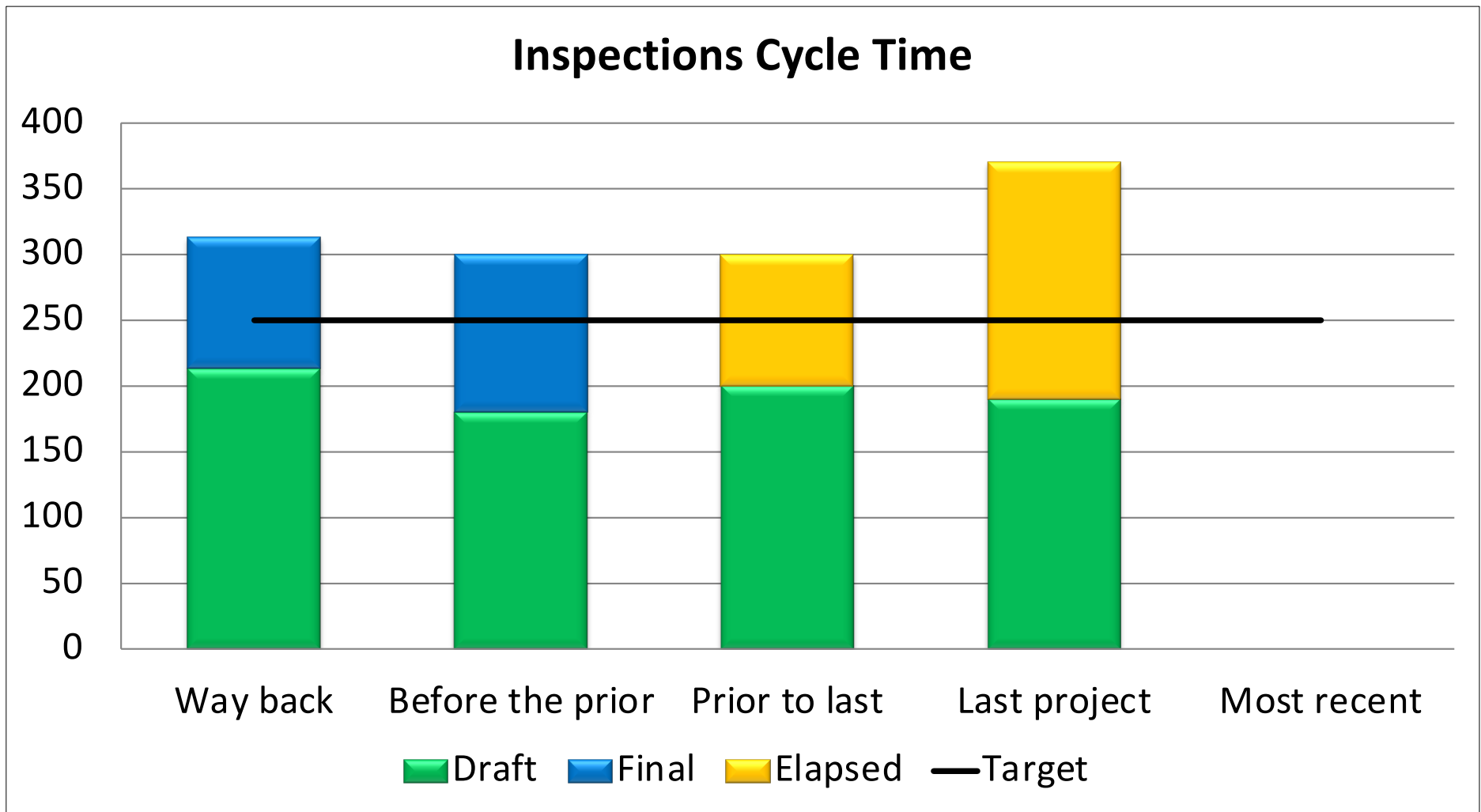


Target: "Most" final inputs provided to the lead OIG within XXX days

Goal 2. OIG has strong image, relevance, management cooperation, and collaboration through effective outreach and high quality, timely products

Objective 2.1 Increase timeliness of OIG products

Measure 2.1.2.e Inspection Cycle Time in Days (Joint Issue Report Input)

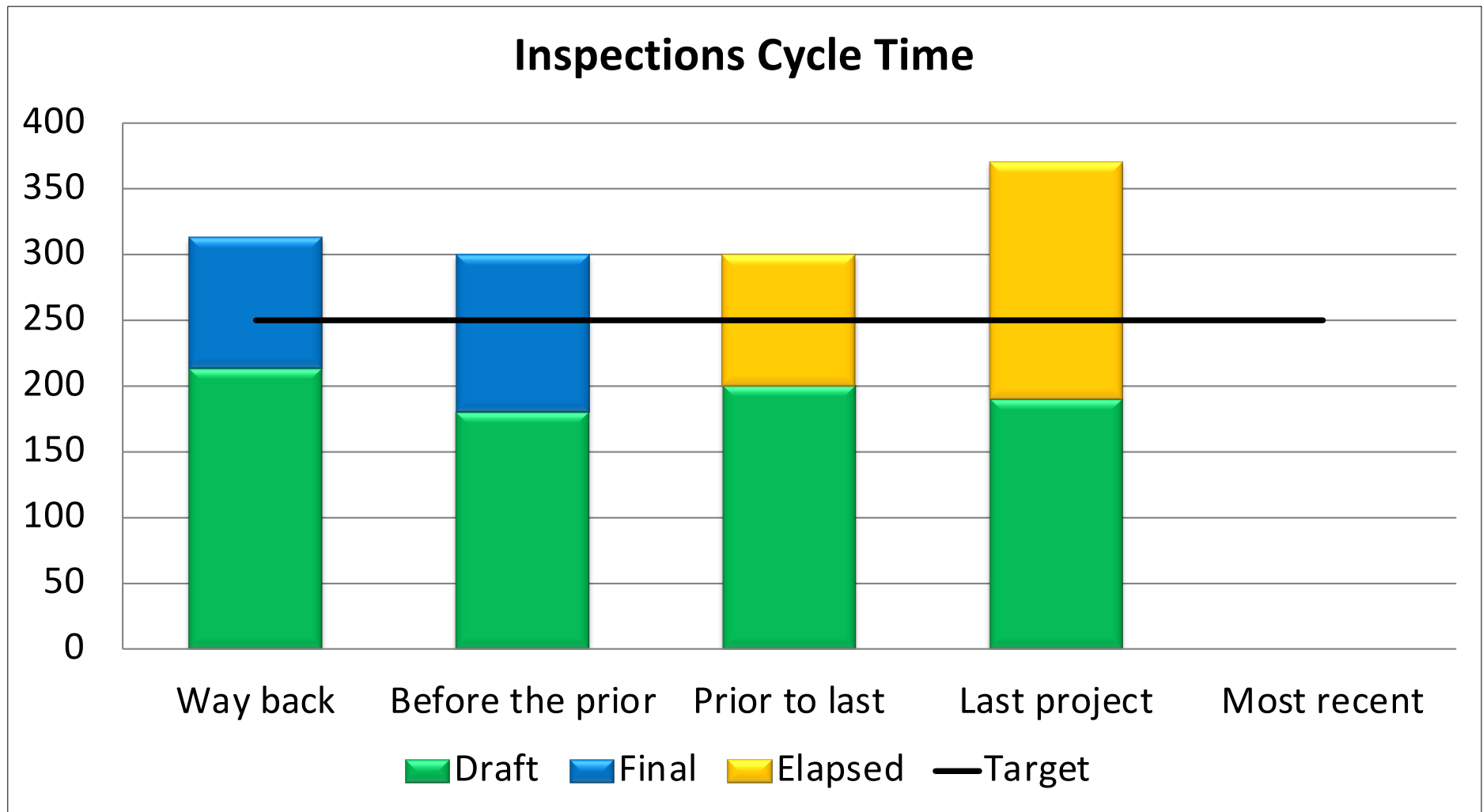


Target: "Most" final inputs provided to the lead OIG within XXX days

Goal 2. OIG has strong image, relevance, management cooperation, and collaboration through effective outreach and high quality, timely products

Objective 2.1 Increase timeliness of OIG products

Measure 2.1.2.f Intelligence Oversight Inspection Cycle Time in Days



Target: "Most" final reports issued within 30 days of on-site

Goal 2. OIG has strong image, relevance, management cooperation, and collaboration through effective outreach and high quality, timely products

Objective 2.1 Increase timeliness of OIG products

Measure 2.1.3.a Investigation Cycle Time (Director-Interest Cases)

Case	Open	Report	Elapsed
#2011-XXX	3/4/10	11/23/10	264 days
#2011-XXX	11/5/10		243 Days

Target is an avg cycle time of XXX Days
FY10 actual was XXX Days

Goal 2. OIG has strong image, relevance, management cooperation, and collaboration through effective outreach and high quality, timely products

Objective 2.1 Increase timeliness of OIG products

Measure 2.1.3.b Investigation Cycle Time (DoD Hotline Action Referrals)

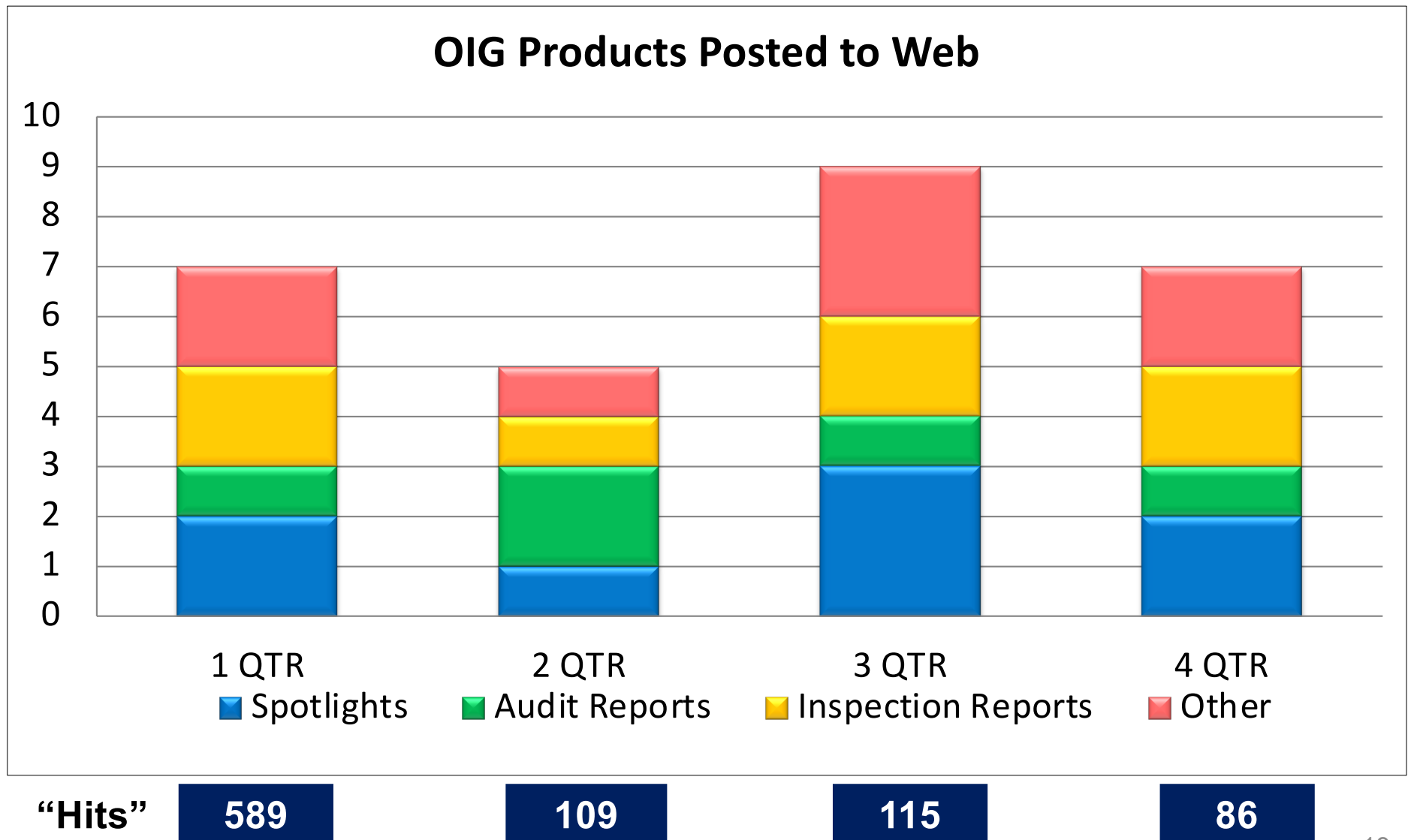
Case	Open	Report	Elapsed
#2011-XXX	3/4/10	11/23/10	264 days
#2011-XXX	11/5/10		243 Days

Target is an avg cycle time of XXX Days
FY10 actual was XXX Days

Goal 2. OIG has strong image, relevance, management cooperation, and collaboration through effective outreach and high quality, timely products

Objective 2.2 Professionalize the OIG website and post more products

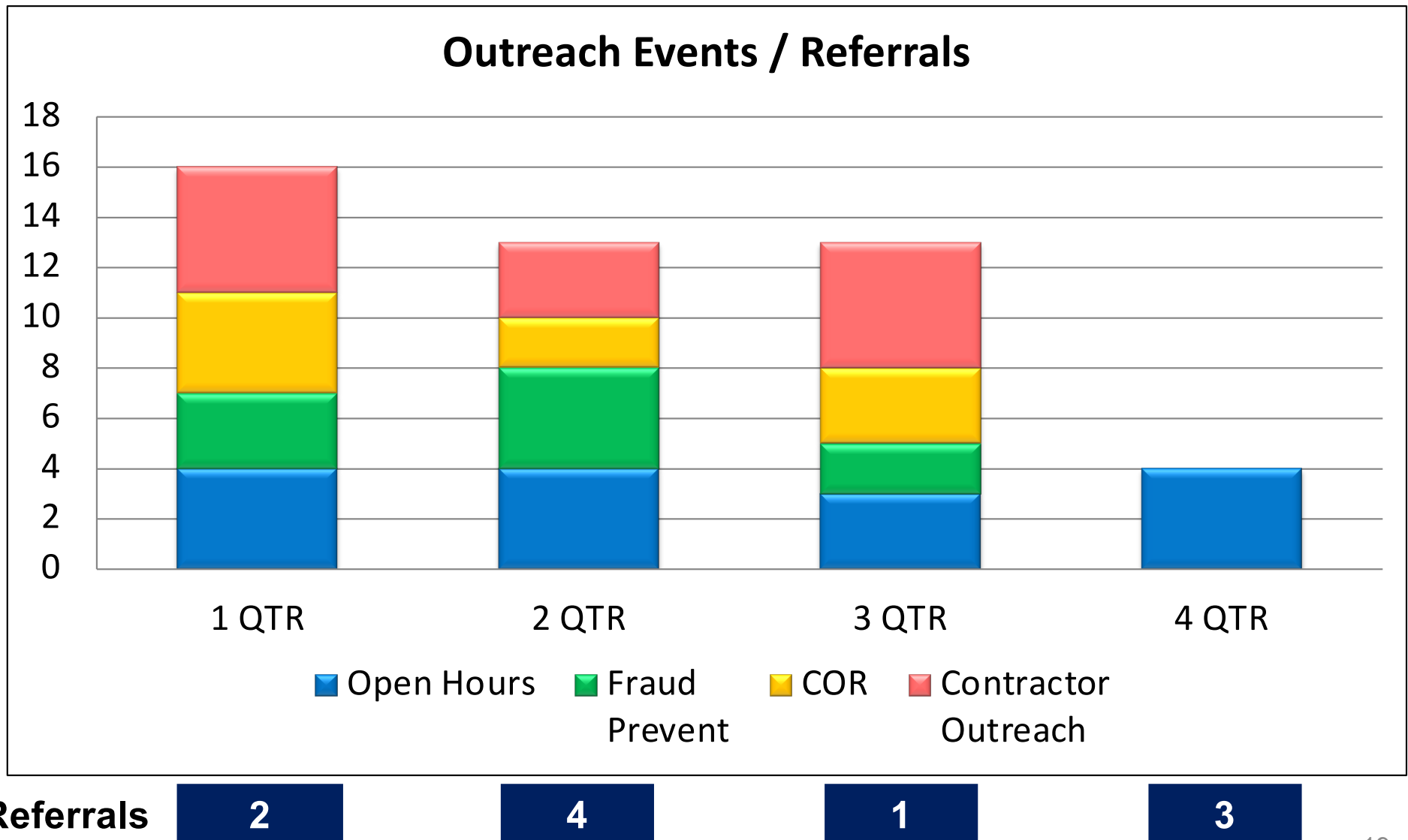
Measure 2.2.1 OIG products posted to web and respective “hits,” FY to date



Goal 2. OIG has strong image, relevance, management cooperation, and collaboration through effective outreach and high quality, timely products

Objective 2.2 OIG conducts effective outreach

Measure 2.2.2 Formal outreach events and resulting referrals

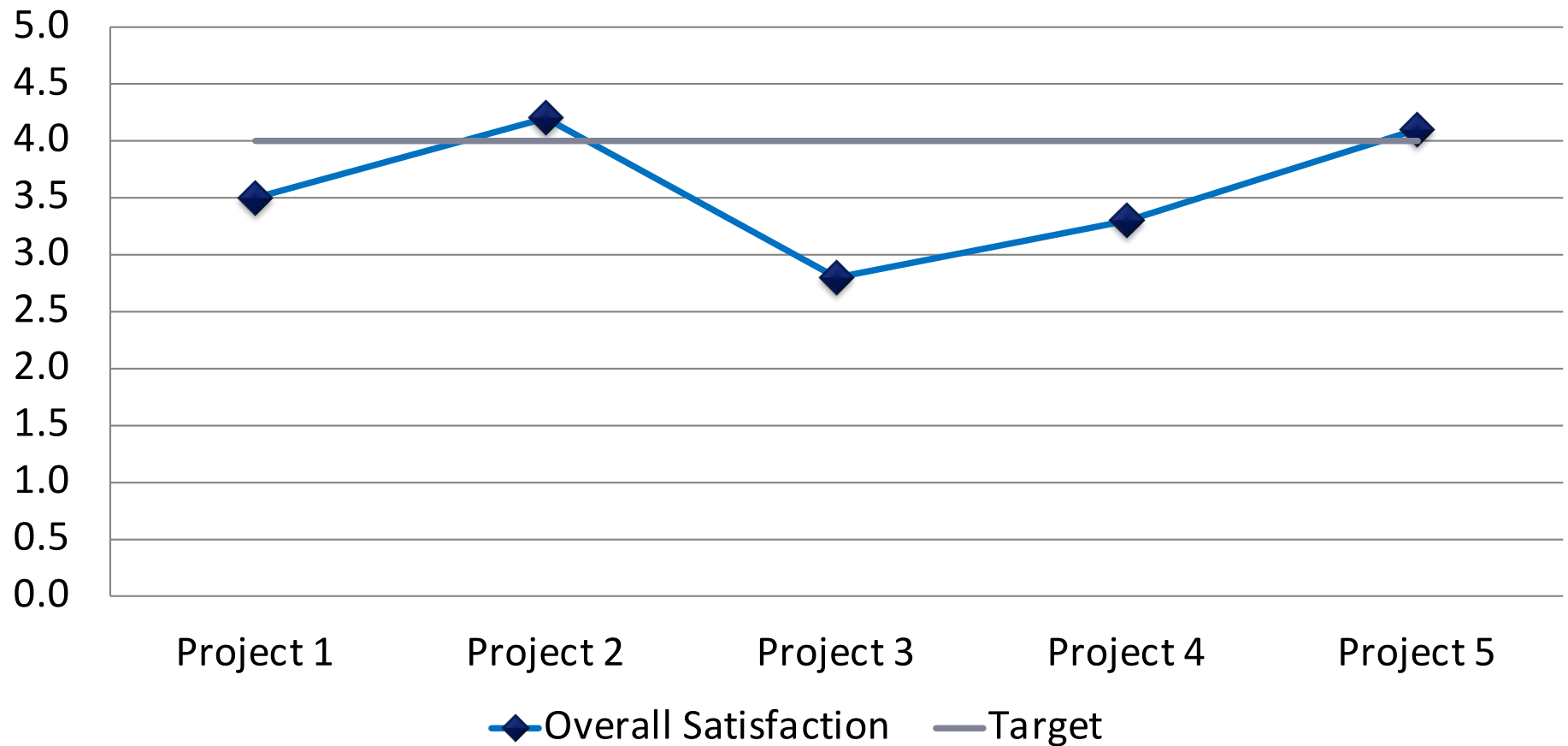


Goal 2. OIG has strong image, relevance, management cooperation, and collaboration with stakeholders

Objective 2.3 OIG products/processes are perceived as useful and relevant

Measure 2.3.1a User satisfaction with products (Audits)

Audit Report Satisfaction



Target = Aggregate mean score of 4.0 or higher

Goal 2. OIG has strong image, relevance, management cooperation, and collaboration with stakeholders

Objective 2.3 OIG products/processes are perceived as useful and relevant

Measure 2.3.1b User satisfaction with products (Inspections)

Inspections Report Satisfaction



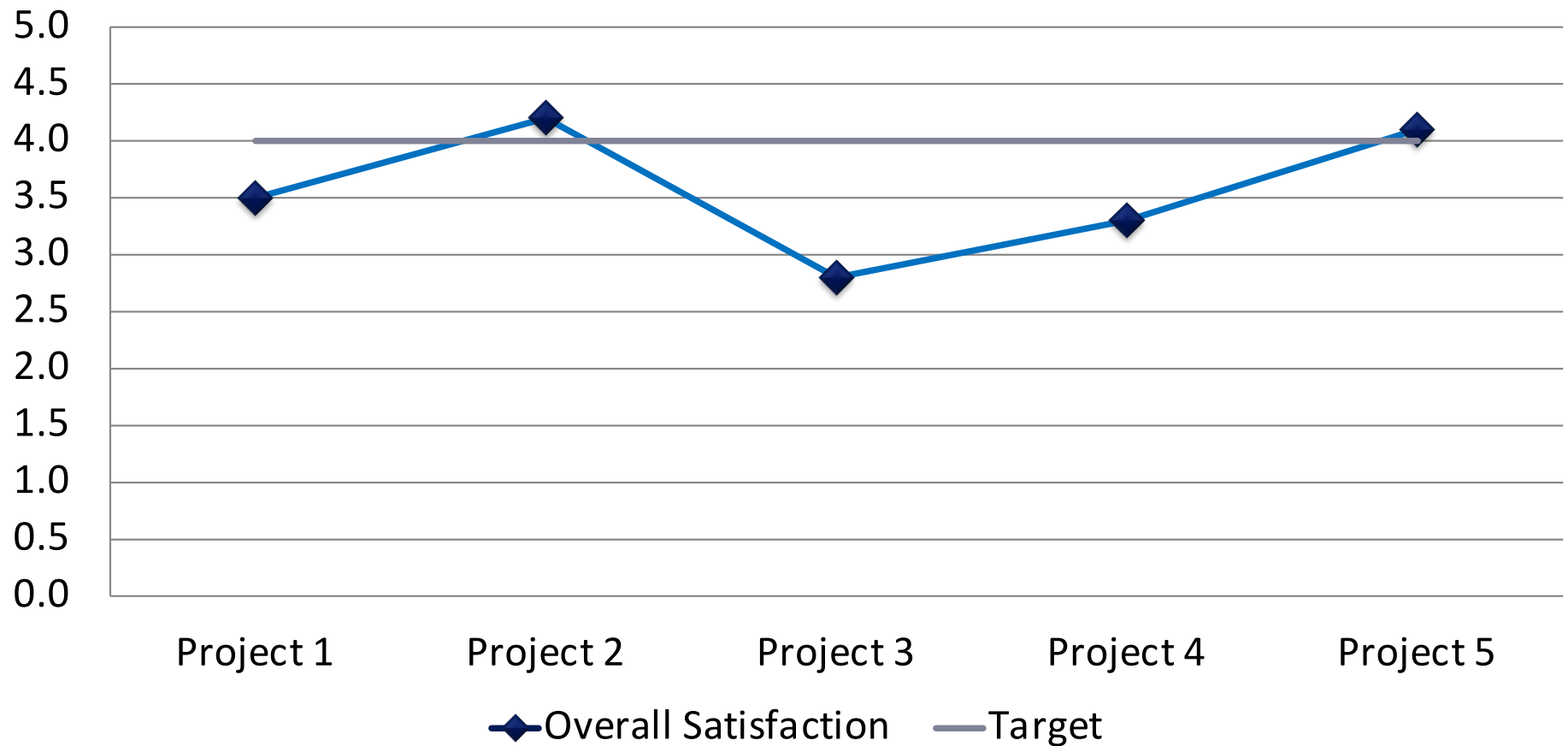
Target = Aggregate mean score of 4.0 or higher

Goal 2. OIG has strong image, relevance, management cooperation, and collaboration with stakeholders

Objective 2.3 OIG products/processes are perceived as useful and relevant

Measure 2.3.1c User satisfaction with products (Investigations/FAST)

Investigations/FAST Product Satisfaction



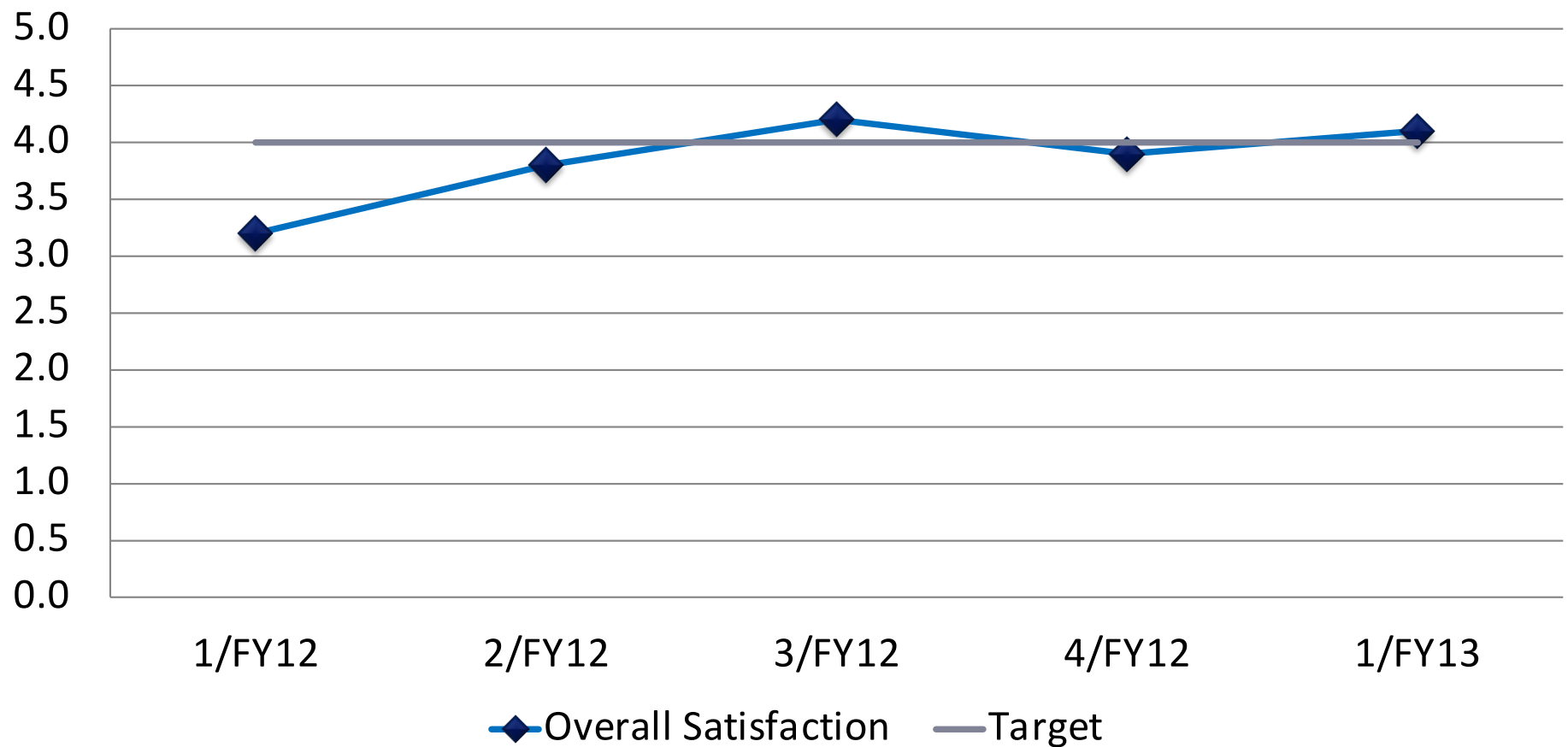
Target = Aggregate mean score of 4.0 or higher

Goal 2. OIG has strong image, relevance, management cooperation, and collaboration with stakeholders

Objective 2.3 OIG products/processes are perceived as useful and relevant

Measure 2.3.2 User satisfaction with products (Overall OIG—by Quarter)

Overall OIG Report/Product Satisfaction



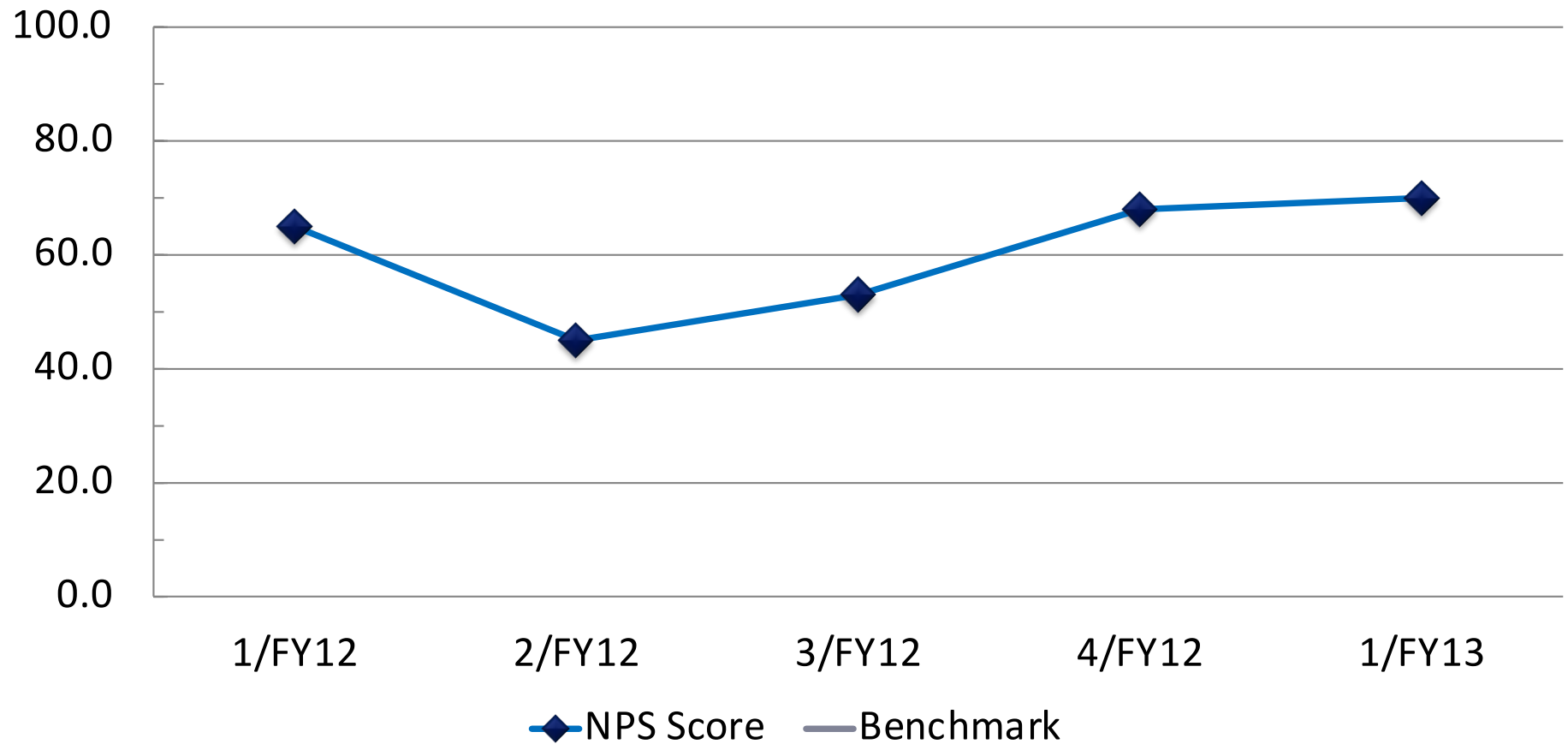
Target = Aggregate mean score of 4.0 or higher

Goal 2. OIG has strong image, relevance, management cooperation, and collaboration with stakeholders

Objective 2.3 OIG products/processes are perceived as useful and relevant

Measure 2.3.3 OIG Net Promoter Score (Updated by Quarter)

OIG Net Promoter Score

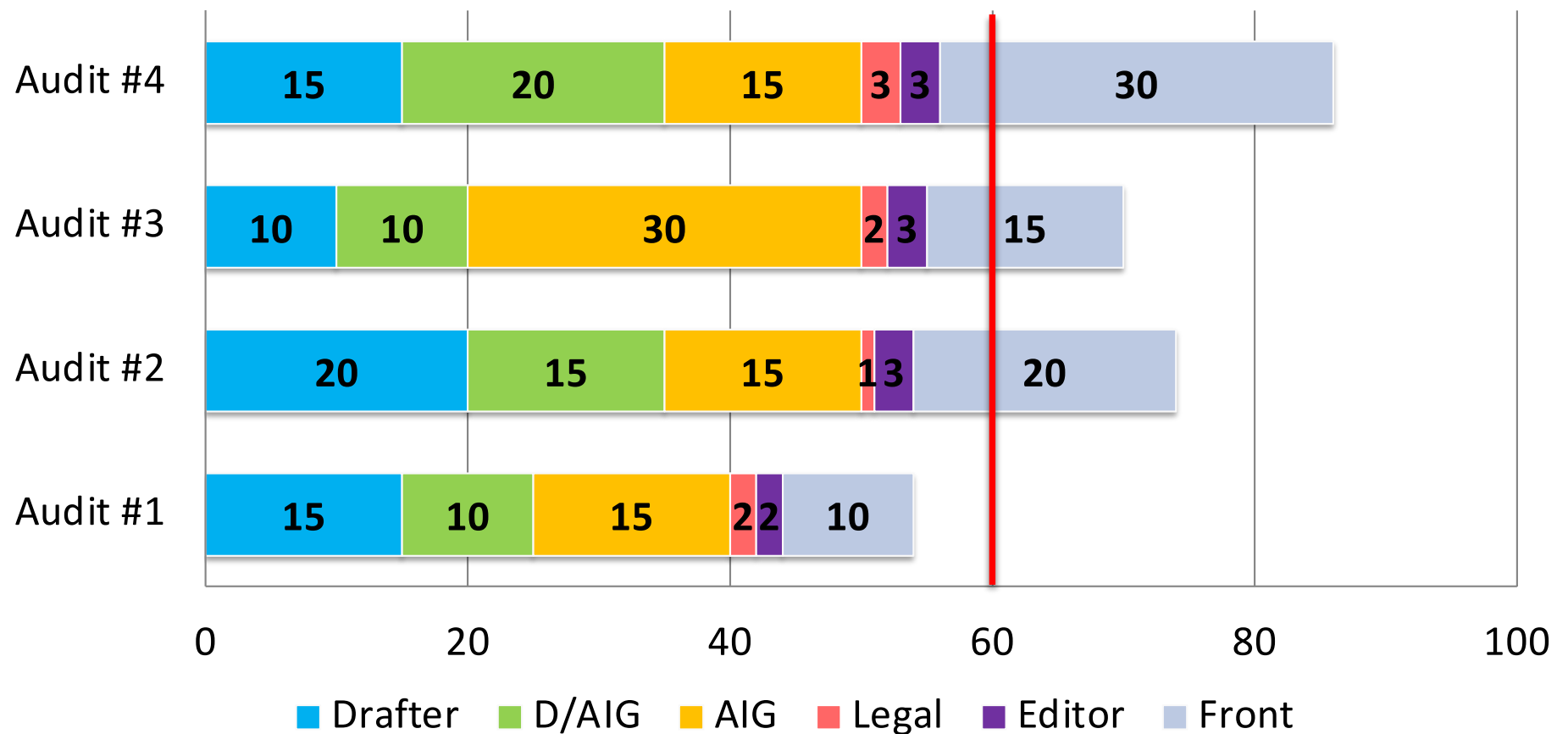


Goal 3. OIG planning, execution, and reporting processes are clear and address risk and quality in a manner that is both effective and efficient

Objective 3.1 Reduce report editing cycle time

Measure 3.1.1a Report editing “dwell” times (Audits)

Audit Report Process Time



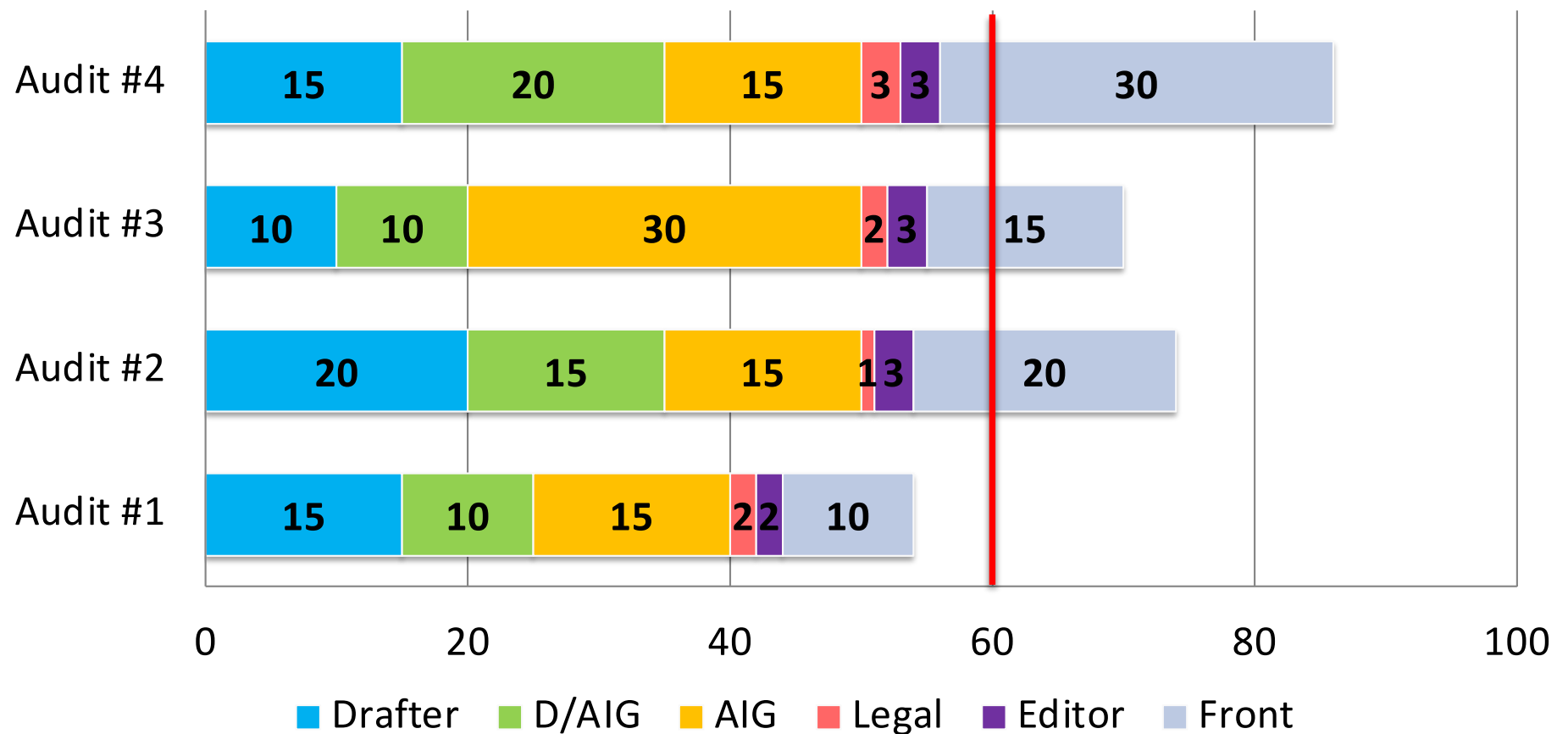
Target = Most Products Released in Less than XX Days

Goal 3. OIG planning, execution, and reporting processes are clear and address risk and quality in a manner that is both effective and efficient

Objective 3.1 Reduce report editing cycle time

Measure 3.1.1b Report editing “dwell” times (Inspections)

Inspections Report Process Time



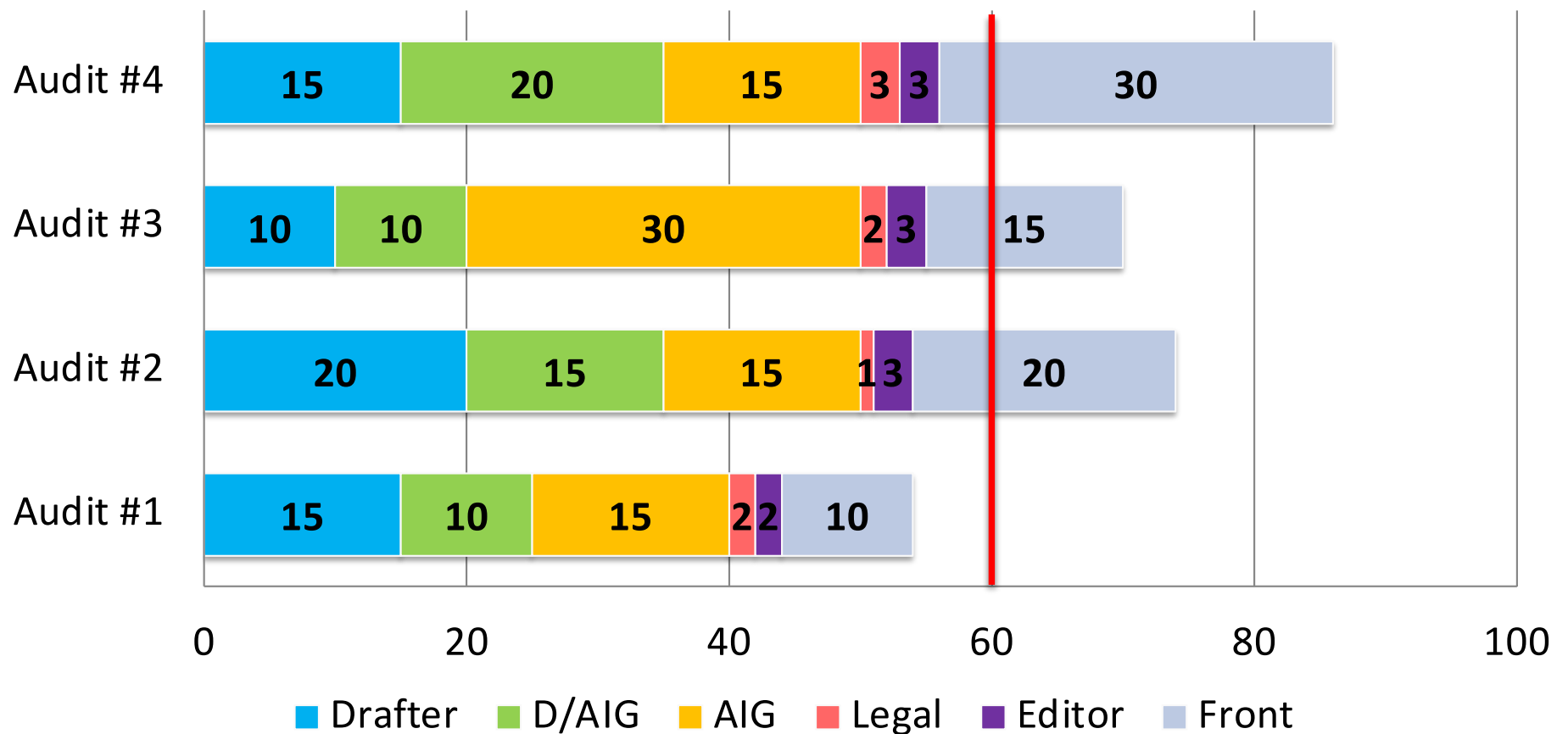
Target = Most Products Released in Less than XX Days

Goal 3. OIG planning, execution, and reporting processes are clear and address risk and quality in a manner that is both effective and efficient

Objective 3.1 Reduce report editing cycle time

Measure 3.1.1c Report editing “dwell” times (Investigations)

Investigations Report Process Time



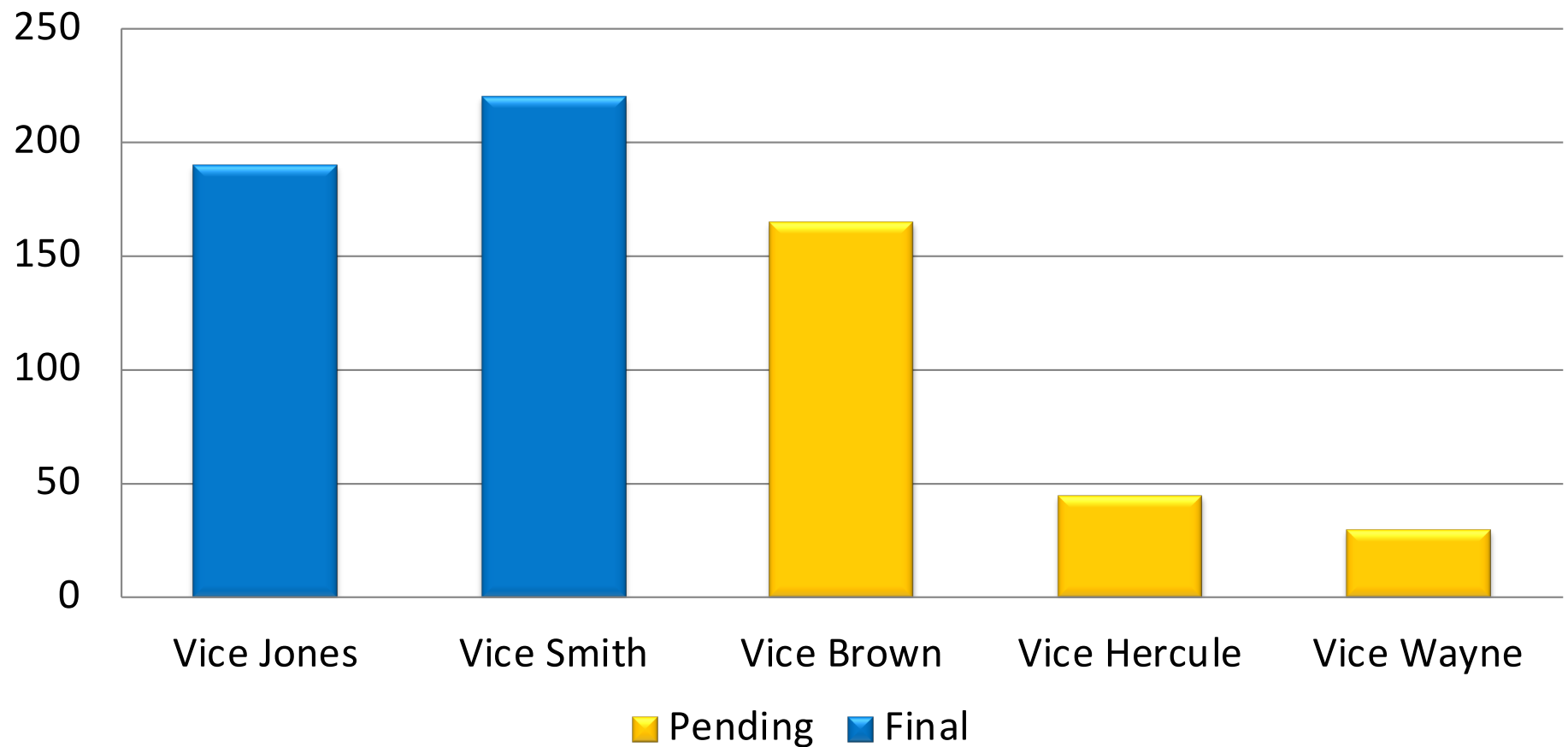
Target = Most Products Released in Less than XX Days

Goal 4. OIG hires, trains, and retains an effective mix of IG-program and mission skill sets

Objective 4.1 Improve hiring cycle time

Measure 4.1 Hiring cycle times, FY to date

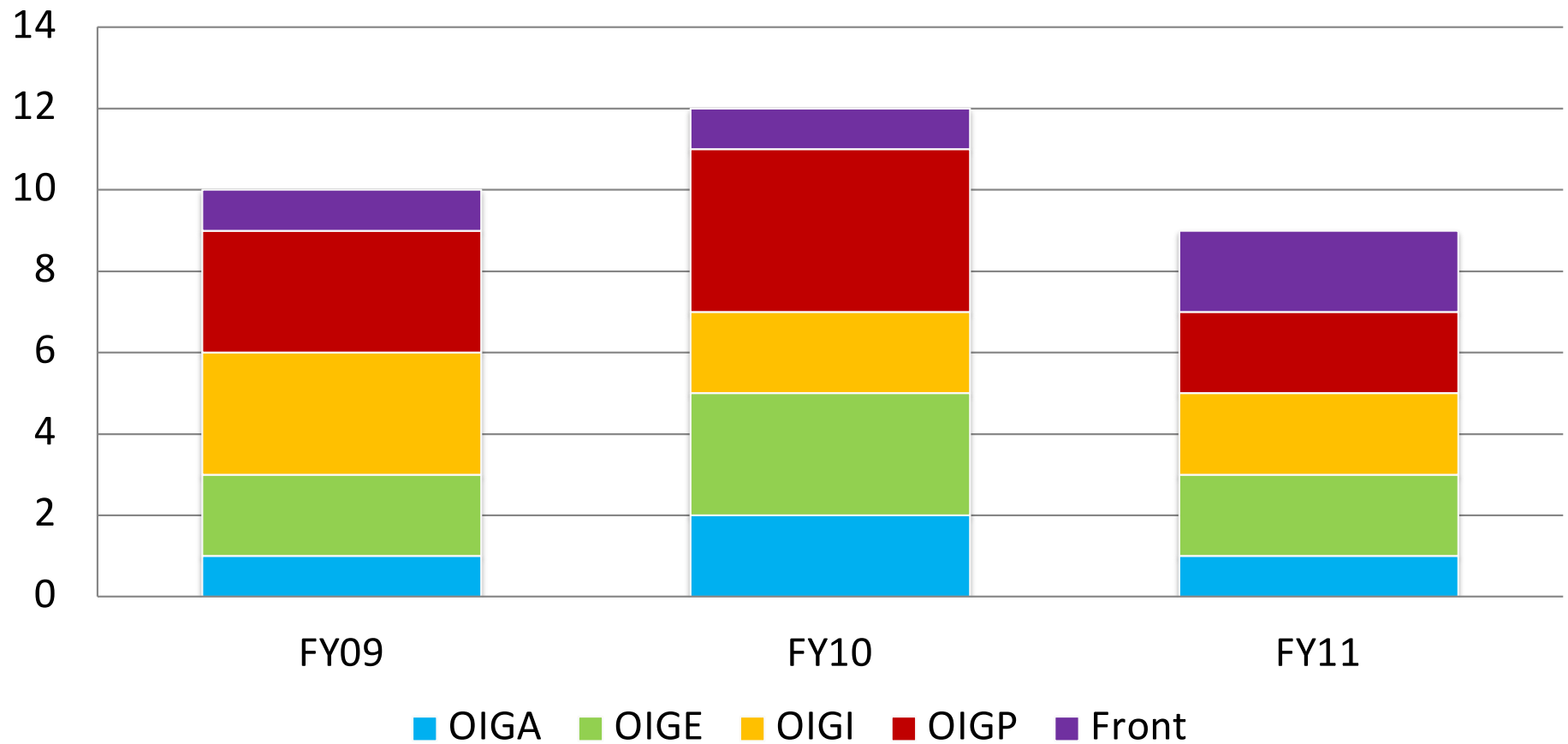
Hiring Cycle Times



Target = NMT 145 Days
FY 10 mean cycle time = 219 days

Goal 4. OIG hires, trains, and retains an effective mix of IG-program and mission skill sets
Objective 4.2 Improve Employee Retention
Measure 4.2 Staff Attrition, FY to date (By Division)

Staff Attrition

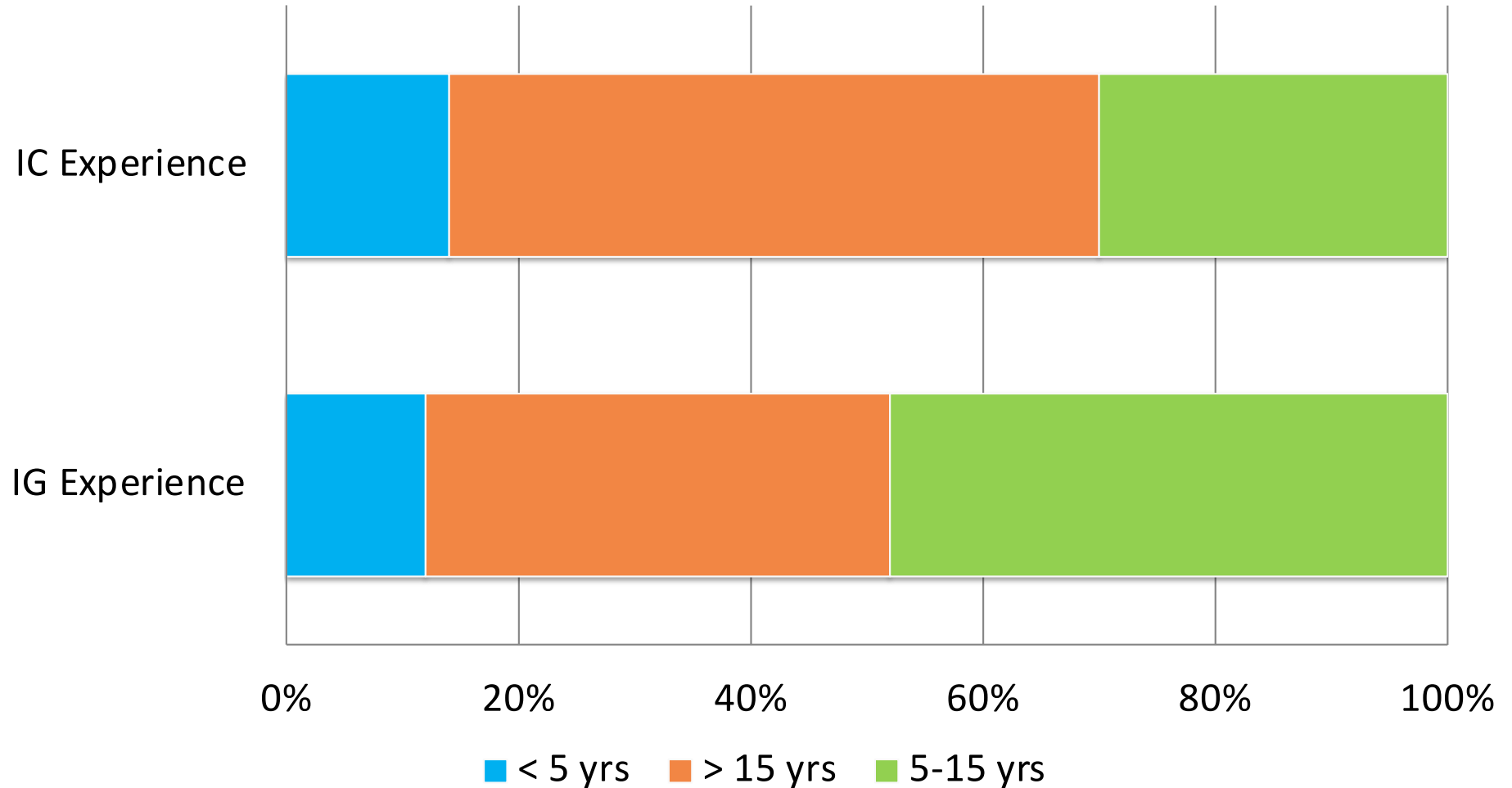


Target =

Goal 4. OIG hires, trains, and retains an effective mix of IG-program and mission skill sets

Objective 4.3 Hire/Retain Skilled Staff

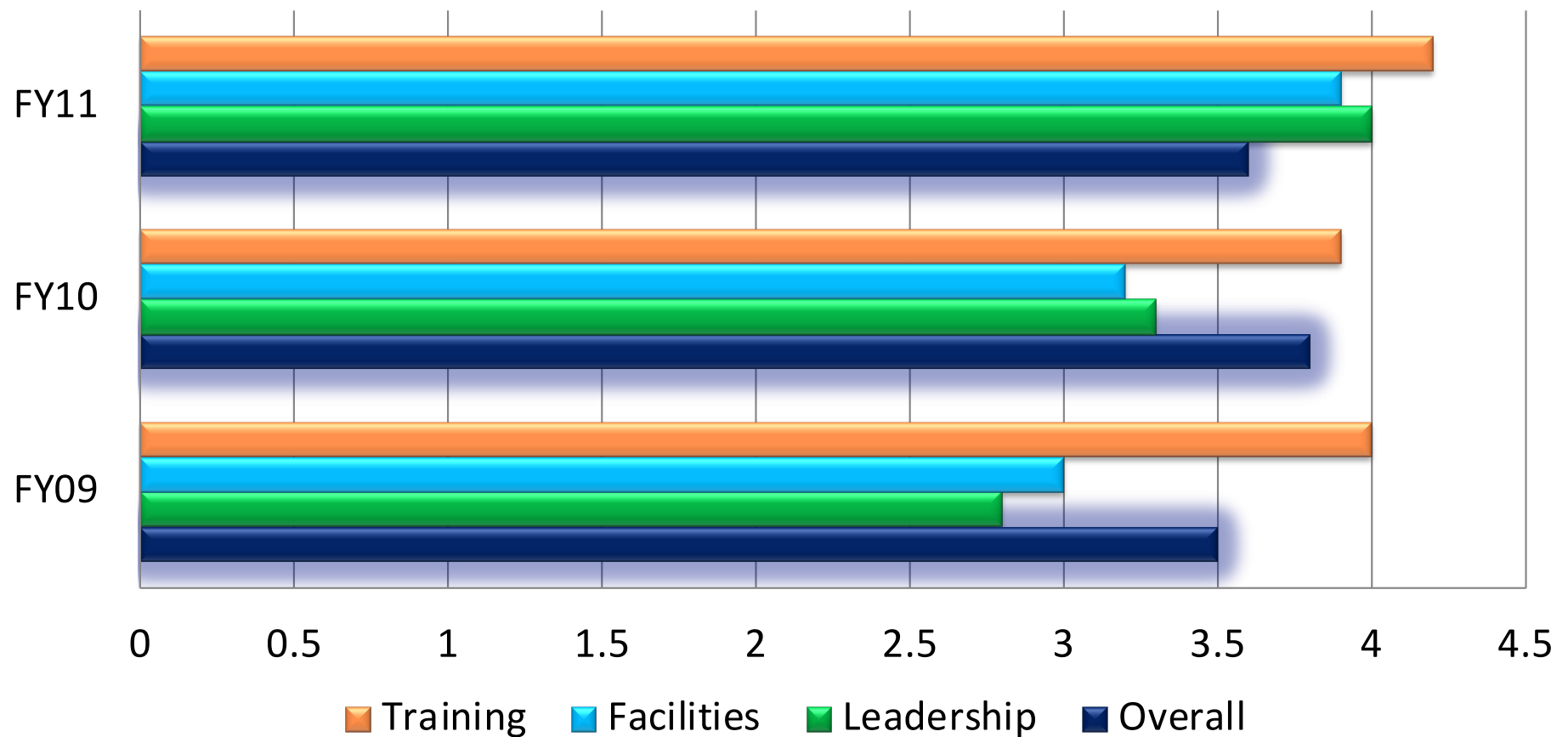
Measure 4.3 Level of IG/IC experience among OIG staff (Percent)



Target =

Goal 5. The OIG environment is positive, collaborative, and empowering
Objective 5.1 Improve/sustain employee satisfaction
Measure 5.1 Average OIG employee satisfaction levels, Annual ECS

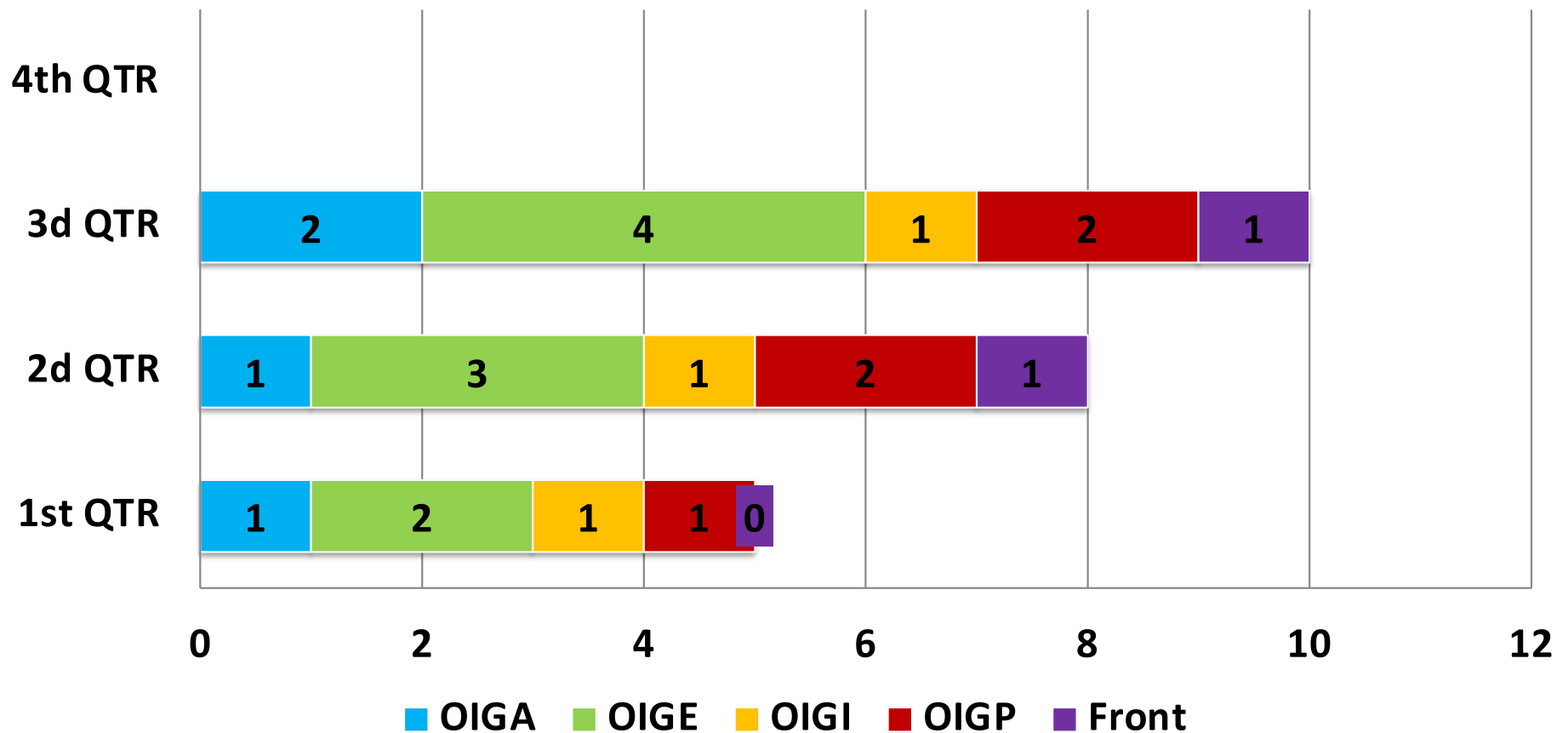
OIG WORKFORCE SATISFACTION



Target =

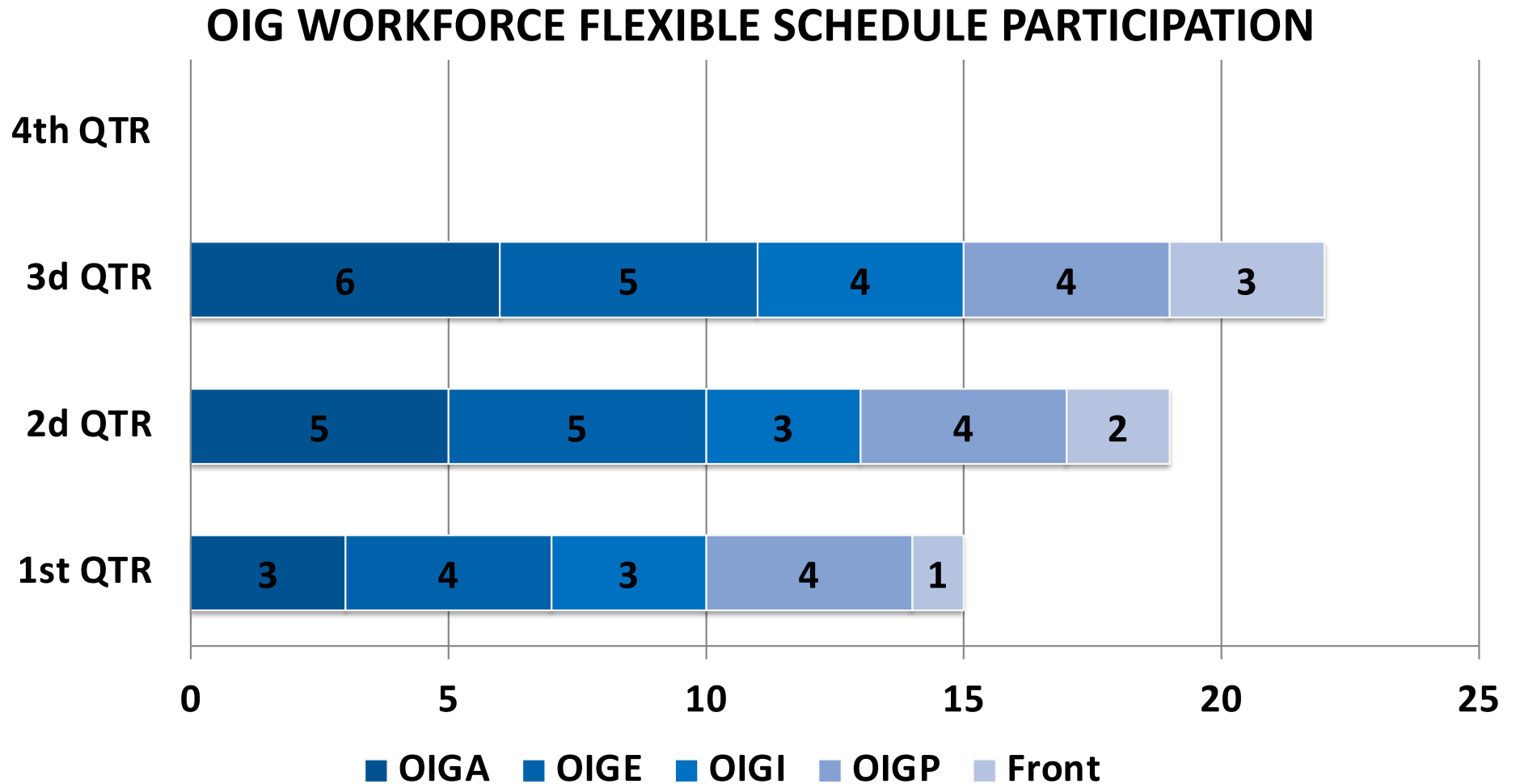
Goal 5. The OIG environment is positive, collaborative, and empowering
Objective 5.2 OIG employees participate in telework and other flexible work schedule options
Measure 5.2.1 Participation in Telework (Active TW per QTR)

OIG WORKFORCE TELEWORK PARTICIPATION



Target =

Goal 5. The OIG environment is positive, collaborative, and empowering
Objective 5.1 OIG employees participate in telework and other flexible work schedule options
Measure 5.1.2 Participation in Flexible Work Schedule Options (Participants per QTR)



Target =